

Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.

1A. Continuum of Care (CoC) Identification

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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1A-1. CoC Name and Number: IA-502 - Des Moines/Polk County CoC

1A-2. Collaborative Applicant Name: City of Des Moines

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Institute for Community Alliances

1B. Continuum of Care (CoC) Engagement

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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:

- 1. participated in CoC meetings;**
- 2. voted, including selecting CoC Board members; and**
- 3. participated in the CoC’s coordinated entry system.**

Organization/Person	Participates in CoC Meetings	Votes, including selecting CoC Board Members	Participates in Coordinated Entry System
Local Government Staff/Officials	Yes	Yes	Yes
CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	No
Law Enforcement	Yes	Yes	Yes
Local Jail(s)	Yes	No	No
Hospital(s)	Yes	No	No
EMS/Crisis Response Team(s)	Yes	No	No
Mental Health Service Organizations	Yes	Yes	No
Substance Abuse Service Organizations	Yes	Yes	No
Affordable Housing Developer(s)	Yes	Yes	Yes
Disability Service Organizations	Yes	Yes	No
Disability Advocates	No	No	No
Public Housing Authorities	Yes	Yes	Yes
CoC Funded Youth Homeless Organizations	Yes	No	Yes
Non-CoC Funded Youth Homeless Organizations	Yes	No	Yes

Youth Advocates	Yes	Yes	Yes
School Administrators/Homeless Liaisons	Yes	Yes	Yes
CoC Funded Victim Service Providers	Yes	No	Yes
Non-CoC Funded Victim Service Providers	Yes	Yes	Yes
Domestic Violence Advocates	Yes	Yes	No
Street Outreach Team(s)	Yes	Yes	Yes
Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates	No	No	No
LGBT Service Organizations	Yes	Yes	Yes
Agencies that serve survivors of human trafficking	Yes	Yes	Yes
Other homeless subpopulation advocates	Yes	Yes	Yes
Homeless or Formerly Homeless Persons	Yes	Yes	No
Mental Illness Advocates	Yes	Yes	Yes
Substance Abuse Advocates	Yes	Yes	No
Other:(limit 50 characters)			
Business Organizations	Yes	Yes	No
Faith Based Organizations	Yes	Yes	No
Philanthropic Organizations	Yes	No	No

1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:

- 1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;**
- 2. communicates information during public meetings or other forums the CoC uses to solicit public information;**
- 3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and**
- 4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)**

1. At monthly meetings of the PCCoC board (CoCB) & 9 CoCB committees, public input is sought on issues under consideration by the CoCB. Many initiatives undertaken by the CoCB are initiated in its committees. The majority of members on each of the committees are non-CoCB members and represent organizations that address homelessness. A Youth Advisory Board, formed in 2016, meets monthly & provides input into strategies addressing youth homelessness. During the CoC’s recent work on a Community Vision Plan, open community meetings were held to gather input, and an online community survey was used to gather information with the community being encouraged to respond by the PCCoC, United Way and other partner agencies. 2. Information about activities & programs designed to end homelessness is communicated at open Board Meeting & at Committee meetings. The CoC regularly sponsors training events designed to improve skills of those working with homelessness; information about these and invitations to participate are shared at board and

committee meetings. 3. Four CoCB work teams (centralized intake, ending veteran's homelessness, ending chronic homelessness, & discharge planning) meet monthly to implement and monitor strategies in key areas to prevent & end homelessness. These groups, and standing committees integrate, information gathered in various fora into their planning and development of programming. Earlier this year, the PCCoC held fora to gather community input into the creation of a plan to end homelessness. Input was recorded by a consultant, and drafts were reviewed by a Vision Work Group that integrated the input into plan revisions, that were presented to the CoCB for edits and a final vote to pass the plan. 4. Information on how to access materials by TTY, or if non-English speaking, is listed on the PCCoC's website, meeting announcements, CoCB staff email signatures & requests for public input. Documents posted on the PCCoC website are in PDF format.

1B-2. Open Invitation for New Members.

Applicants must describe:

- 1. the invitation process;**
 - 2. how the CoC communicates the invitation process to solicit new members;**
 - 3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;**
 - 4. how often the CoC solicits new members; and**
 - 5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.**
- (limit 2,000 characters)**

1. Membership in the Polk County Continuum of Care (PCCoC) & its Board (CoCB) is open to all community stakeholders interested in preventing & ending homelessness in Polk County & willing to engage in & support the work of the PCCoC. Applicants for PCCoC membership complete a form & submit it to the PCCoC E.D. Filling board memberships is coordinated by the CoCB nomination committee. Interested persons submit an application to the nominating committee by the date specified. The nominating committee reviews the applications & selects those most qualified for the open slot(s) & submits those names to the CoCB for approval. Persons selected are contacted by phone & invited to join the board. 2. New members are solicited monthly at CoCB meetings. Access to membership is facilitated by posting the membership form on the PCCoC website. Staff post an announcement of board openings on the PCCoC website & circulate an announcement among existing board members, service providers (HUD- and non HUD- funded) & local government officials with a request to post & circulate within their networks. Open board slots are announced at CoCB meetings & committee meetings attended by board members and non-board members. 3. Language is included at the bottom of CoCB staff emails and on the PCCoC's website explaining how people with hearing or speech impairments as well as non-English speaking people can obtain copies of materials released by the PCCoC and CoCB. 4. Solicitation of new members occurs monthly as a standing item on CoCB's agenda. Solicitation of new board members occurs once a year, in April with approval at the CoCB's July meeting. 5. The CoCB staff reached out to the Iowa Youth Homeless Center & the Youth Action Board to recruit a youth to serve on the CoCB. A new youth member was added to the CoCB in July. 2019 and an

adult with lived experience was identified through a community meeting and asked to submit an application expecting addition to the CoCB in October 2019.

1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:

- 1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;**
- 2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;**
- 3. the date(s) the CoC publicly announced it was open to proposal;**
- 4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and**
- 5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.**
(limit 2,000 characters)

1. The PCCoC has a two-step CoC application process for agencies wanting to submit new and/or renewal projects to HUD. First is submission of a Letter of Interest (LOI) & second is an open meeting to learn about the full project application process. Announcements for each step are sent to PCCoC/CoCB members, service providers (HUD- & non-HUD- funded) & local government officials with a request to post & circulate within their networks. The announcements also are posted on the PCCoC's website & Twitter. The LOI announcement includes the actual LOI with instructions on how, when & to whom to submit. The method for project application submission was discussed at an open meeting. 2. In 2019, two organizations that had not previously received CoC funding responded to the LOI. A threshold review was done on each application to ensure they were/would use centralized intake, HMIS & Housing First, and that the proposed activities, population & funding requests were eligible for CoC funding. Project deficiencies were reported back to the applicants & they were provided technical assistance to make corrections. Applicants who corrected identified deficiencies were invited to submit a full proposal which was scored & ranked. At the end of this process, one of the two was invited to submit a full proposal. 3. The LOI release announcement was emailed to PCCoC/CoCB members, posted on the PCCoC website & announced on Twitter May 2, 2019. On May 3, 2019 it was emailed to service providers (HUD- and non HUD- funded). Notice of the open meeting was emailed to PCCoC/CoCB members, service providers, & local government officials on July 12, 2019. On July 25, 2019, an email reminder was sent to the same group as on July 12, posted on Twitter & application documents were posted on PCCoC's website. On July 31, 2019, a follow-up email with links to the online applications was sent to the same group as the July 12 email, to open meeting attendees, posted on Twitter & the PCCoC's website.

1C. Continuum of Care (CoC) Coordination

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

Entities or Organizations the CoC coordinates planning and operation of projects	Coordinates with Planning and Operation of Projects
Housing Opportunities for Persons with AIDS (HOPWA)	Yes
Temporary Assistance for Needy Families (TANF)	Yes
Runaway and Homeless Youth (RHY)	Yes
Head Start Program	Yes
Funding Collaboratives	Yes
Private Foundations	Yes
Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs	Yes
Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs	Yes
Housing and service programs funded through other Federal resources	Yes
Housing and services programs funded through State Government	Yes
Housing and services programs funded through Local Government	Yes
Housing and service programs funded through private entities, including foundations	Yes
Other:(limit 50 characters)	

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1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.
(limit 2,000 characters)

1. The PCCoC & City of Des Moines (local ESG recipient) have formed an Integrated Grant Committee (IGC) composed of city staff & CoCB Grant Committee. IGC functions include (a) Setting priorities, informed by HMIS data, for ESG-eligible activities to be funded & the % of total ESG allocation designated to each eligible activity, and (b) Reviewing subrecipient application requests & recommending to the CoCB projects for funding, (to be approved by Des Moines City Council). 2. The IGC also determines performance evaluation standards for ESG-funded activities, based on HUD criteria & PCCoC objectives, & evaluates ESG-funded programs as part of the local application review process. 3. On 2/15/19, PCCoC consultant responded to a list of questions posed by City of Des Moines staff to obtain information and data for the city's CAPER. City staff have an established relationship with the HMIS Lead and obtained PIT and HIC data directly from them. On 3/21/19, CoCB ED and HMIS Lead responded to additional questions from city staff about homeless goals. On 4/25/19, PCCoC ED and board member met with City of WDM staff & gave input into the WDM Consolidated Plan. On 8/13/19, the PCCoC ED met with a consultant for the City of Des Moines and gave data and input into their Consolidated Plan.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions. Yes to both

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions. Yes

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it can be addressed in Consolidated Plan updates.

1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:

- 1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and**
- 2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality. (limit 2,000 characters)**

1. CI staff and outreach workers who engage persons self-identifying as domestic violence, dating violence, sexual assault, and/or stalking survivors (Survivor) immediately contact Children & Families of Iowa’s Domestic Violence Services (DVS). If needed, DVS transports to the domestic violence shelter. If DVS program is full, DVS & CI staff identify & transport the household to another domestic violence shelter. All data collection adheres to VAWA. All CFI-DVS advocates, ESG & CoC-funded RRH staff & CoC-funded PSH, TH-RRH & SSO-CI staff are trained, & incorporate trauma-informed & victim-centered practices with Survivors. On September 10, 2018, CoCB adopted a policy to implement VAWA provisions (24 CFR Part 5, Subpart L & 81 FR 80798) in CoC & ESG-funded housing programs. The policy includes an Emergency Transfer Plan that CoC & ESG-funded housing programs have implemented. 2. To insure continued Survivor safety & privacy, those seeking assistance at CI are given a choice about potential referral to DVS, the central point of intake for individuals who make that choice. DVS is the only DOJ & HHS funded dv shelter & services in Polk County. They use HHS, ESG and CoC funds to provide RRH. When survivor is no longer in danger, DVS may refer them to an ESG or non-ESG funded shelter. DVS assesses safety of survivor before making referrals to CoC-funded RRH & PSH programs. The variety of housing options ensures minimally resourced dv survivors can obtain housing. DVS will continue to provide services & make referrals for legal & mental health care. Re-traumatization is minimized by allowing Survivors to make choices re: housing & services that best meet their needs. DVS informs CI staff of amenities & areas to avoid, ensuring safety in housing placement. When moving to non-dv shelter & housing, clients maintain choice re personal information being entered into HMIS.

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:

- 1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and**
- 2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence. (limit 2,000 characters)**

1. At least annually, staff from Children and Families of Iowa, Domestic Violence Services (DVS) provide training on best practices in serving survivors of domestic violence, dating violence, sexual assault, and stalking. Trainings occurred at the October 17, 2018 and April 17, 2019 Service Council meetings.

The Service Council is comprised of front line staff from HUD and non-HUD funded programs. On an as-needed basis, shelter & housing staff reach out to DVS staff with questions specific to dv survivors currently being served in their programs. 2. CI staff attended the above referenced trainings held at the October 17, 2018 and April 17, 2019 Service Council meetings. Informal training on specific dv issues, safety and barriers to housing occurs on a daily basis through conversations between DVS and CI staff re: referrals for shelter, housing and services.

1C-3b. Domestic Violence–Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

In January of 2017, Iowa launched the Domestic Violence Information Management System (DVIMS) under the direction of Iowa Finance Authority (as State ESG Grantee) and in coordination with the other two Iowa CoCs (Polk County and Sioux City). This network is provided by the Iowa BOS, PCCoC and SCCoC HMIS Lead agency, and is a separate implementation of the same tool used for HMIS. As part of the process for assessing needs, determining the priorities and ranking for the annual PCCoC competition, the CoCB Grant Committee obtains VI-SPDAT data from DVS, the central point of intake for survivors and/or persons fleeing domestic violence, dating violence, sexual assault, and stalking. This data quantifies the need for RRH and PSH for this population. The need identified by this process was the principle reason RRH and PSH for survivors and/or persons fleeing domestic violence, dating violence, sexual assault, and stalking was ranked as the #1 priority for the 2018 PCCoC competition as well as why the PCCoC applied for, and successfully received, funding for a DV Bonus Project in 2018.

***1C-4. PHAs within CoC. Attachments Required.**

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC’s geographic area.

Public Housing Agency Name	% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry	PHA has General or Limited Homeless Preference	PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On
Des Moines Municipal Housing Agency	18.72%	Yes-HCV	Yes-HCV

1C-4a. PHAs’ Written Policies on Homeless Admission Preferences.

Applicants must:
1. provide the steps the CoC has taken, with the two largest PHAs within

the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or

2. state that the CoC does not work with the PHAs in its geographic area. (limit 2,000 characters)

The Des Moines Municipal Housing Agency (DMMHA) is the only PHA in the PCCoC’s geographic area and has been a participant in the CoC process since its inception by HUD. The PCCoC has been working with DMMHA to adopt a homeless admission preference for over 10 years. To date, this has resulted in several limited preferences: 2008 – DMMHA received funding for 35 VASH vouchers. Currently, they administer 165; 2010-DMMHA received funding for 100 FUP vouchers whose target population includes homeless families and youth (ages 18-24); 2011 – DMMHA implemented a Project-Based Voucher Program awarding a total of 50 vouchers to two providers serving individuals experiencing homelessness. Central Iowa Shelter & Services received 38 while the YMCA Supportive Services Campus received 12; 2013 – DMMHA established a preference for current S+C (now PSH) participants who have been in the PSH for a minimum of 3 consecutive years. 2019 – DMMHA submitted an application for 100 Mainstream Vouchers targeted to households residing in CoC-funded RRH and PSH projects. The application is pending.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If “Yes” is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs. (limit 1,000 characters)

On September 9, 2019, the CoCB approved a Move-On Policy. To-date, the PCCoC has a Moving On Strategy with the Des Moines Municipal Housing Agency as outlined in Section 8 Housing Choice Voucher Program Administrative Plan, Chapter 4 – Section III.C. Selection Method, Preferences.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing. (limit 2,000 characters)

Over the last three years, the PCCoC Board (CoCB) has passed a series of policies to prevent all forms of discrimination applicable to all CoC & ESG-funded programs: a) To prevent discrimination of homeless school-age children & youth in school, in 9/2016, CoCB approved an Education of Homeless

Children & Youth policy; b) CoCB approved a non-discrimination policy applicable to the CoCB & all projects funded by the PCCoC in 9/2017; c) Following the release of HUD guidance on the Equal Access Rule in 2017, the PCCoC amended its centralized intake policies requiring programs serving families to accept families without children physically present in cases where one or more children were in temporary foster care or the woman was pregnant. This policy change also required programs serving families to accept families regardless of the parent(s) gender identity; d) A VAWA implementation policy was passed by the CoCB in 9/2018. A required training was provided to the PCCoC on 12/19/2018 on Equal Access, Gender Identity & Cultural Competency in serving LGBTQ clients. Presenters included Onelowa, a non-profit organization that seeks to improve the lives of LGBTQ lowans by protecting & advancing equality & inclusiveness. The annual CoC project application process scores projects on the presence & effectiveness of ECHY & non-discrimination policies. Applicants are also asked to describe how they address the needs of LGBTQ households as well as efforts regarding work with racial equity & implicit bias training. CoC ED participated in multiple meetings & supported efforts for a successful passage of regulations pertaining to Legal Source of Income by the Des Moines (DM) City Council. CoC ED served on workgroup for Analysis of Impediments to Fair Housing for DM & West DM, which has been submitted to HUD. The CoC has language regarding TTY services on staff emails & website. PDF documents are loaded on the website. CoC staff shares personal pronouns in signature lines.

***1C-5a. Anti-Discrimination Policy and Training.**

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?	Yes
2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?	No
3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?	Yes

***1C-6. Criminalization of Homelessness.**

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area.

1. Engaged/educated local policymakers:	<input checked="" type="checkbox"/>
2. Engaged/educated law enforcement:	<input checked="" type="checkbox"/>
3. Engaged/educated local business leaders:	<input checked="" type="checkbox"/>
4. Implemented communitywide plans:	<input type="checkbox"/>

5. No strategies have been implemented:	<input type="checkbox"/>
6. Other:(limit 50 characters)	
	<input type="checkbox"/>
	<input type="checkbox"/>
	<input type="checkbox"/>

1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:

- 1. demonstrate the coordinated entry system covers the entire CoC geographic area;**
- 2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and**
- 3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. (limit 2,000 characters)**

1) On 6/12/17, CoCB approved revisions to CI Policies & Procedures (CIP&P) to meet requirements of 24 CFR 578.7(a)(8). CIP&P state: 2.1 "All people in the CoC's geographic area have fair and equal access to the coordinated entry process ..." & 2.2 "People in all populations and subpopulations in the CoC's geographic area, ... are assured to have fair and equal access to the CI process." 2) CI staff & others distribute CI information cards to people experiencing homelessness. Weekly street outreach by PHC ensures all homeless have access to CI services, with intakes completed at camps or by transport to CI location. PHC staff coordinate outreach services & engagement with other street outreach programs. Outreach occurs weekly at meal sites throughout Polk Co. CI provides English & Spanish flyers about CI to Polk Co. to hospitals, fire & police departments, EMS, schools, churches/other community groups. CI staff meets with community stakeholders twice a year to educate about CI & regularly attend meetings with other community providers to ensure understanding of CI services and how homeless households can access services. 3) Each of the attached VI-SPDAT tools, with questions pertaining to vulnerability & severity of need, generate a score that informs CI staff of the most appropriate housing intervention. CI staff maintain a priority list for housing intervention & shelters and prioritize referrals based on this score. If a housing intervention corresponding to the score has no openings, the next lower housing intervention will be offered. CI staff keep apprised of open beds & units by daily contact with shelter & housing providers - speeding up referral process. A person has 6 hours to respond, after being apprised of a shelter opening; 72 hours in the case of a housing intervention, or the next person will be contacted. When filling a chronically homeless PSH unit, the unit will only remain open 10 days before it is offered to the next highest priority person.

1D. Continuum of Care (CoC) Discharge Planning

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1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

Foster Care:	<input checked="" type="checkbox"/>
Health Care:	<input checked="" type="checkbox"/>
Mental Health Care:	<input type="checkbox"/>
Correctional Facilities:	<input checked="" type="checkbox"/>
None:	<input type="checkbox"/>

1E. Local CoC Competition

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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

1. informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;	Yes
2. established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;	Yes
3. notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and	Did not reject or reduce any project
4. notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.	Yes

1E-2. Project Review and Ranking–Objective Criteria.

Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);	Yes
2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and	Yes
3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.	Yes

1E-3. Project Review and Ranking–Severity of Needs and Vulnerabilities.

Applicants must describe:

- 1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and**
 - 2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.**
- (limit 2,000 characters)**

1. A threshold requirement in the PCCoC project application is that applicants accept referrals only from the Centralized Intake (CI). CI uses the youth, family and individual VI-SPDAT tools to assess, prioritize and refer youth, families and individuals to the appropriate housing intervention or shelter. The needs and vulnerabilities considered in the VI-SPDATs include interactions with police, emergency rooms or crisis mental health services; current and past health problems or substance abuse; legal issues and criminal history; history of victimization, domestic violence, sexual assault and childhood abuse; chronic homelessness; low or no income; family composition including the number and age of children, the number of parents and pregnancy of female parent, the frequency of changes in household and the involvement with protective services.

2. The severity of need and vulnerabilities of program participants was taken into account in three ways during the scoring and ranking process: a) Specific population focus – a project application with two or more areas of focus received 10 pts vs. a project with one area of focus received only 5 points; b) Chronic homelessness – a project where 96% of the participants were chronically homeless would receive more points than a project where only 26% of the participants were chronically homeless; c) VI-SPDAT Score Range – RRH programs whose participants were in the PSH VI-SPDAT range received additional points. The higher the percentage of participants in the PSH range, the more points the application would receive.

1E-4. Public Postings–CoC Consolidated Application. Attachment Required.

Applicants must:

- 1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or**
- 2. check 6 if the CoC did not make public the review and ranking process; and**
- 3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or**
- 4. check 6 if the CoC did not make public the CoC Consolidated Application.**

Public Posting of Objective Review and Ranking Process

Public Posting of CoC Consolidated Application including: CoC Application, CoC Priority Listing,

		Project Listings	
1. Email	<input checked="" type="checkbox"/>	1. Email	<input checked="" type="checkbox"/>
2. Mail	<input type="checkbox"/>	2. Mail	<input type="checkbox"/>
3. Advertising in Local Newspaper(s)	<input type="checkbox"/>	3. Advertising in Local Newspaper(s)	<input type="checkbox"/>
4. Advertising on Radio or Television	<input type="checkbox"/>	4. Advertising on Radio or Television	<input type="checkbox"/>
5. Social Media (Twitter, Facebook, etc.)	<input checked="" type="checkbox"/>	5. Social Media (Twitter, Facebook, etc.)	<input checked="" type="checkbox"/>
6. Did Not Publicly Post Review and Ranking Process	<input type="checkbox"/>	6. Did Not Publicly Post CoC Consolidated Application	<input type="checkbox"/>

1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 38%

1E-5a. Reallocation–CoC Review of Performance of Existing Projects.

Applicants must:
 1. describe the CoC written process for reallocation;
 2. indicate whether the CoC approved the reallocation process;
 3. describe how the CoC communicated to all applicants the reallocation process;
 4. describe how the CoC identified projects that were low performing or for which there is less need; and
 5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.
 (limit 2,000 characters)

1. Reallocation of funds may occur in 2 ways: Voluntary – a grantee agency voluntarily reduces a portion of or eliminates CoC funding of their project. The agency may apply for a new project designated a higher priority by the PCCoC; Involuntary – a renewal project’s application is rejected due to poor project or system performance as well as failure to meet threshold requirements. The balance of funds from either form of reallocation must be used for new projects per guidelines listed in HUD’s CoC Program NOFA and as prioritized by the PCCoC board (CoCB). Only projects up for renewal that have been previously renewed under the CoC Program will be considered for reallocation. 2. Yes, the CoCB approved the reallocation plan. 3. The reallocation process was reviewed at the July 26th Open Meeting for agencies wishing to submit a renewal or new grant. It was also posted to the PCCoC website on July 25th with public notice sent out via email and Twitter the same day. 4. The CoCB’s Grant Committee, which is charged with reviewing, scoring and ranking the applications, did not

identify any projects that were low performing or for which there was less need.
5. This did not occur since the Grant Committee did not identify any low performing projects to reallocate.

DV Bonus

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

Resources:

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<https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources>

The FY 2019 CoC Program Competition Notice of Funding Availability at:

<https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notices>

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1 DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing: No

Applicant Name	DUNS Number
This list contains no items	

2A. Homeless Management Information System (HMIS) Implementation

Intructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at <https://www.hudexchange.info/program-support/my-question/>

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2A-1. HMIS Vendor Identification. Wellsky (formally Mediarware, Bowman Systems)

Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

Project Type	Total Number of Beds in 2019 HIC	Total Beds Dedicated for DV in 2019 HIC	Total Number of 2019 HIC Beds in HMIS	HMIS Bed Coverage Rate
Emergency Shelter (ES) beds	416	60	356	100.00%
Safe Haven (SH) beds	14	0	14	100.00%
Transitional Housing (TH) beds	216	0	216	100.00%
Rapid Re-Housing (RRH) beds	150	10	140	100.00%
Permanent Supportive Housing (PSH) beds	506	0	506	100.00%
Other Permanent Housing (OPH) beds	191	0	191	100.00%

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:

- 1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and**
- 2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.**
(limit 2,000 characters)

The Polk County Continuum of Care is fortunate to have 100% bed coverage for all project types. Through continued collaborative between our non-funded agencies and our HMIS Lead's support, the PCCoC intends to maintain this level of coverage.

***2A-3. Longitudinal System Analysis (LSA) Submission.**

Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0. Yes

***2A-4. HIC HDX Submission Date.**

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX). 04/24/2019
(mm/dd/yyyy)

2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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Resources:

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The FY 2019 CoC Program Competition Notice of Funding Availability at:

<https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and-notice>

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2B-1. PIT Count Date. 02/06/2019

Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data–HDX Submission Date. 04/24/2019

Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).

2B-3. Sheltered PIT Count–Change in Implementation.

Applicants must describe:

1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and

2. how the changes affected the CoC’s sheltered PIT count results; or
3. state “Not Applicable” if there were no changes.

(limit 2,000 characters)

1. For this year's PIT, the PCCoC utilized a new PIT data entry portal for both the shelter count and housing inventory. This drastically increased the data quality methodology because the tool focused on the use of conditional logic. Thus, depending upon the project type, providers only had to enter the data needed for their particular intervention. This new process also required the providers to run/verify/export and then import their HMIS data into the PIT Portal. This gave every agency the time and attention to make sure all clients were accounted for and their exits completed correctly. 2. This change in methodology resulted in more focused attention on data and data quality

resulting in better accuracy. It also resulted in greater buy-in from all partners because, by directly entering their HMIS data into the portal, they saw how their data was going to be used resulting in the agencies really drilling down on their data quality in a way that hasn't been done in the past.

***2B-4. Sheltered PIT Count—Changes Due to Presidentially-declared Disaster.**

Applicants must select whether the CoC added or removed emergency shelter, transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC's 2019 sheltered PIT count. No

2B-5. Unsheltered PIT Count—Changes in Implementation.

Applicants must describe:

- 1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and**
 - 2. how the changes affected the CoC's unsheltered PIT count results; or**
 - 3. state "Not Applicable" if there were no changes.**
- (limit 2,000 characters)**

Not Applicable

***2B-6. PIT Count—Identifying Youth Experiencing Homelessness.**

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count. Yes

2B-6a. PIT Count—Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:

- 1. plan the 2019 PIT count;**
 - 2. select locations where youth experiencing homelessness are most likely to be identified; and**
 - 3. involve youth in counting during the 2019 PIT count.**
- (limit 2,000 characters)**

Iowa Homeless Youth Center (IHYC) was directly involved in the planning and execution of the street count. IHYC's Street Outreach Team (SOT) is trained to identify and engage homeless youth living on the streets or in places not meant

for habitation. IHYC staff made up one of the count teams utilizing their Mobile Outreach Homeless and Runaway Youth Van service to find and identify youth experiencing homelessness. The continuum's Youth Action Board was given the opportunity to provide input on PIT count implementation plans and identify potential known locations. Social media was also used to reach out to homeless youth during the PIT Count. IHYC has a youth-specific Facebook page that homeless or formerly homeless youth use to receive status updates on youth-focused services available in Polk County. This youth-specific Facebook page is another way our community notifies youth about the annual PIT Count.

2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:

- 1. individuals and families experiencing chronic homelessness;**
- 2. families with children experiencing homelessness; and**
- 3. Veterans experiencing homelessness.**

(limit 2,000 characters)

- 1. Not Applicable
- 2. The process by which family providers submitted their data was changed from phone contact from HMIS Lead staff to verify data to each provider submitting their own data. This new process required the providers to run/verify/export and then import their HMIS data into the PIT Portal. This gave every agency the time and attention to make sure all clients were accounted for and their exits completed correctly, thus improving the data quality of the count.
- 3. Not Applicable

3A. Continuum of Care (CoC) System Performance

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX.
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2,358

3A-1a. First Time Homeless Risk Factors.

Applicants must:

1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time. (limit 2,000 characters)

1. A report on the primary and secondary causes of homelessness completed by the HMIS Lead combined with CI staff experiences from completing intakes, have identified economic crisis, family break up, the occurrence of domestic violence and co-occurring disorders as the major risk factors in a person becoming homeless. 2. CI works closely with non-CoC funded prevention services to meet the needs of people imminently at risk of homelessness. Clients in need of cash assistance for prevention or diversion are referred to General Assistance (GA) and to non-CoC funded assistance agencies. Referrals are made to Iowa Legal Aid & HOME, Inc. for legal counsel & tenant/landlord mediation. The CoCB formed a Diversion Work Team in

November 2017 to research and make recommendations for development of a diversion program as a tool to reduce the occurrence of first-time homelessness. Over the course of the last year, their focus has changed from a diversion methodology to a rapid resolution methodology. This culminated in the PCCoC engaging the services of The Cleveland Mediation Center who provided a two-day rapid resolution training and a one-day train the trainer session August 27 -29, 2019. Over 45 people attended the two-day training and 20 attended the third day. A cross section of agencies attended the training including ESG and CoC-funded agencies, SSVF, VA, 211, non-ESG funded providers, DV, local school, local police department, mental health providers, outreach provider, and community housing/homeless prevention provider. A follow up meeting is scheduled for 9/26/19 to discuss practical next steps to fully implement rapid resolution and develop a training schedule. The PCCoC has received a \$30,000 grant from Wells Fargo that will be used to provide modest amounts of flexible funds to prevent people from entering emergency shelters or rapidly exiting shelter. 3. CoCB is responsible for overseeing these strategies.

***3A-2. Length of Time Homeless as Reported in HDX.**

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.	69
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3A-2a. Strategy to Reduce Length of Time Homeless.

Applicants must:

- 1. describe the CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;**
 - 2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and**
 - 3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.**
- (limit 2,000 characters)**

1) Hiring a 4th CI staff person will increase ability to serve more households. Polk County Housing Trust grant allows CI to pay for rental &/or utility deposits, utility arrears, or application fees reducing time households spend searching for these funds before they can move into housing. Increasing available housing stock so households can quickly exit shelter-9 more units of RRH funded in 2018 & 9 units being requested in this application; Central Iowa Shelter & Services (CISS) has received funds through the National Housing Trust Fund to create 24 units of PSH for homeless individuals; CISS also received funds from United Way for a rapid resolution program-goals include increase number of individuals who self-resolve in 14 days & divert 225 individuals at risk of homelessness; Anawim Housing & Primary Health Care received HOME-TBRA funds to house 20 households experiencing homelessness. HMIS Lead has developed monitoring tools for CoC & ESG programs that enable viewing in real time average length of stay & monitor move-in data accuracy- which is artificially increasing length of stay in some programs. 2) Identification of people

with longest length of time homeless (LOT) homeless occurs by: a) CI staff review the LOT reported by clients in HMIS. Persons with longest LOT homeless are prioritized 1st for openings in RRH & PSH. Those with multiple housing barriers are referred to HN for assistance in locating housing. Those with the most housing barriers are prioritized higher for HN assistance; b) focused review using by-name lists through the Mayor’s Challenge to end veteran’s homelessness, Chronic Homeless Work Team & youth. Individual members of each team focus on housing one person at a time; c) biweekly meeting of case managers from family shelters, RRH programs & CI staff-case counseling occurs to identify housing resources that families with longer stays can access to move out of shelter - includes accessing the HN. 3) CoCB responsible for oversight.

***3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.	28%
2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.	93%

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1) CoC monitors exit destination rates on a provider & community level thru System Performance Dashboards & Program Monitoring Reports. HMIS-Lead & CoC established more standardized definition of permanent destination & for choosing the most accurate destination possible given all client factors. Permanent exits % are measured in CoC renewal competition & ESG

application process where thresholds are set to increase community performance. CoC focuses on reducing unknown destination error rates by including in CoC renewal performance metrics that will have a positive effect on placement. Met with specific ES to reduce its destination errors & now seeing data improvement in recent months. Programmatic strategies include: Quickly assess housing barriers so hard-to-house can be referred to CI housing navigator; provide transportation assistance to view units; at shelter entry secure all documents needed to complete housing applications so application process is not impeded when housing is found; identify more affordable housing out of Polk County; Immediately work on increasing income thru employment & application for all eligible public benefits. 2) CoCB is responsible for overseeing these strategies 3) Retain housing: Practice Harm Reduction & Housing First strategies to maintain housing; landlord negotiation on tenant's behalf; program staff assist tenants to clean & organize units & to facilitate monthly rent payments, referrals for outside agency supports, unit transfers when a tenant has burned a bridge with a landlord. Exit to other Permanent housing destinations: Implemented Move On strategy; Utilizing Section 8; Increasing income thru employment, assisting tenants in development of realistic family reunification plans to insure family members are expecting and prepared for the tenant's arrival; Facilitate more appropriate housing interventions through nursing home placements or supported living situations. 4) CoCB is responsible for overseeing these strategies.

***3A-4. Returns to Homelessness as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.	13%
2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.	6%

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:

- 1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;**
- 2. describe the CoC's strategy to reduce the rate of additional returns to homelessness; and**
- 3. provide the name of the organization or position title that is responsible for overseeing the CoC's strategy to reduce the rate individuals and persons in families return to homelessness. (limit 2,000 characters)**

1. Individuals and families who re-enter homelessness go through Centralized Intake (CI) and depending on the length of time that has passed since their last episode of homelessness, or in the case of major life change, CI staff may re-administer the VI-SPDAT. These steps give CI staff a better understanding the household's re-entry and help them see common trends among households returning to homelessness. Additionally, the CoC has looked at client answers

for primary reasons for homelessness to better understand why they have entered the system. 2. Families who return to homelessness within 12 months of a previous shelter stay complete a case staffing with the relevant providers, CI family case manager and program director to identify why they returned to homelessness and to create a plan for how they can rapidly return to housing. Biweekly case reviews by 3 family shelter case managers/CI staff and family RRH case managers ensure appropriate housing & services match. "Aftercare programs" utilized by 3 family shelters, 1 single adult shelter and 3 family RRH programs assist families to manage crises that might lead to homelessness return. Use of Critical Time Intervention case management, by the single adult shelter, whereby the same case manager provides individualized case management services during the client's stay in emergency shelter and up to nine months after moving into housing. An outside 3rd party mediates appeal hearings of tenants receiving termination notices from PSH programs, with goal of achieving win-win outcome, preserving tenant's place in program. The PCCoC is in the final stages of implementing rapid resolution. Over 45 people took part in a late August 2019 training lead by The Cleveland Mediation Center. The PCCoC has received a \$30,000 grant from Wells Fargo that will be used to provide modest amounts of flexible funds to, in part, prevent people from reentering homelessness. (3) CoCB is responsible for overseeing these strategies.

***3A-5. Cash Income Changes as Reported in HDX.**

Applicants must:

	Percentage
1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.	20%
2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.	17%

3A-5a. Increasing Employment Income.

Applicants must:

1. describe the CoC's strategy to increase employment income;
 2. describe the CoC's strategy to increase access to employment;
 3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
 4. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase jobs and income from employment.
- (limit 2,000 characters)**

1) Employment readiness assessments review each client's work history, ability to work, and eligibility for cash and non-cash benefits at entry. Based on need, client is referred to mainstream employment organizations, given a list of employers who hire ex-offenders, and assisted with transportation. CoC providers have moved to implement workforce training. Anawim Housing has

created a social enterprise program where program participants become employees and learn maintenance, cleaning, and painting skills. Central Iowa Shelter & Services (CISS) often serves homeless individuals who have little or no job skills as a part of its paid workforce development program. Individuals can choose from three skill tracts - gardening, culinary, or janitorial. A few of these positions become permanent, and others are referred to employers in the community. 2) CoC provider staff directly supports participants in increasing access to employment through job development within the programs. Iowa Homeless Youth Center staff helps youth apply for jobs, create resumes, provide transportation to job interviews, and obtain interview clothes. Anawim Housing has job development training for all managers and a designated employment specialist on staff. 3) . Among CoC employment partners are Iowa Workforce Development, Goodwill, Project Iowa, & the Evelyn K Davis Center for Working Families. Clients are also referred to training opportunities with Central Iowa Works (United Way), Des Moines Area Community College (DMACC), & Project Iowa. The CoC connects with employment/training organizations by including participation of United Way & DMACC on the CoCB. CISS & Project Iowa are co-located, allowing better collaboration for individuals experiencing homelessness. Children and Families of Iowa runs a WIOA youth program called Connect to Careers program. Primary Health Care is co-located with Connect to Careers. 4)CoCB is responsible for overseeing the strategies to increase job & income growth.

3A-5b. Increasing Non-employment Cash Income.

Applicants must:

- 1. describe the CoC's strategy to increase non-employment cash income;**
- 2. describe the CoC's strategy to increase access to non-employment cash sources;**
- 3. provide the organization name or position title that is responsible for overseeing the CoC's strategy to increase non-employment cash income.**

1) The CoC addresses increasing non-employment cash income at a client's initial visit and throughout their connection with involved programs. Centralized Intake (CI) plays a significant role in increasing clients' non-employment cash income. CI staff (a) help clients complete applications for SNAP, TANF & child care assistance, (b) ask clients to sign an information release allowing case managers to complete the Department of Human Services (DHS) interview if the client doesn't have contact information, & (c) help complete Medicaid applications. Clients are connected through CI and CoC providers to community services & classes for English Language Learning and High School Equivalency diplomas. Employers are educated about flexible corporate culture that supports & ensures employee retention. Clients not seeking employment due to disability are referred to Iowa Vocational Rehabilitation, Iowa Legal Aid or a community SOAR worker for SSI/SSDI applications or appeals. 2) Access to non-employment cash sources starts at Centralized Intake. If a client doesn't complete application at CI and wishes to do so later, CoC providers will support those applications or make a referral to the Iowa DHS for eligibility assessment & application for cash assistance, food stamps, & health care. Iowa Homeless Youth Center supports application for non-employment cash sources, tracks youths' access to mainstream benefits, & incorporates attainment of benefits into their program goals. Anawim Housing address access to benefits at intake, during monthly inspections, & at an annual review. Every CoC & ESG provider

has SOAR trained individuals on staff to assist with SSI/SSID applications & appeals. All Primary Health Care case managers are SOAR trained & can assist with applications. In addition to SOAR staff, SSI/SSDI appeal referrals are made to Iowa Legal Aid & Representative Services. 3) CoCB is responsible for overseeing the strategies to increase non-employment cash income.

3A-5c. Increasing Employment. Attachment Required.

Applicants must describe how the CoC:

1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and

2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being.

(limit 2,000 characters)

1)CoC employment partners include Iowa Workforce Development, Goodwill, Project Iowa, & the Evelyn K Davis Center for Working Families. The CoC connects with employment/training organizations by including participation of United Way and private employers such as Nationwide, Wells Fargo & Kemin Industries on the CoCB. CoC & non-CoC funded programs receive & pass on to their clients notices of employment from Goodwill, and notices about job fairs from Evelyn K Davis Center & Iowa Workforce Development. Clients are connected to training opportunities with Central Iowa Works (United Way), Des Moines Area Community College & Project Iowa. CoC staff has met with the E.D. of the Central Iowa Workforce Development Board to formalize a relationship. This effort has been stalled as the State of Iowa consolidates Workforce Development Board regions & revises their MOU language. Conversations & work continue with Workforce Innovation & Opportunity Act providers, particularly with the youth provider. In relation to our successful Round 3 YHDP grant, we are reaching out to employment organizations focusing on youth, including Connect to Careers (WIOA provider), YouthBuild, & Goodwill. 2) Anawim Housing, our only permanent supportive housing provider, has an MOU with Central Iowa Works, a workforce intermediary & convening partner, to train its staff to become job developers. They have a designated "Employment Specialist" who has significant work experience helping underserved populations gain employment. Anawim has been in the process of creating a "social enterprise". Program tenants, who express an interest in employment, are hired as Anawim employees & paid for maintenance, cleaning or painting. Anawim is expanding this venture. CoC has connected with Iowa Vocational Rehabilitation & Iowa Employment Solutions (WIOA & Disability Employment Initiative provider) to help connect people with disabilities to job coaches, training opportunities, & case management.

3A-5d. Promoting Employment, Volunteerism, and Community Service.

Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC's geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.	<input type="checkbox"/>
2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).	<input type="checkbox"/>
3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.	<input type="checkbox"/>
4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.	<input type="checkbox"/>
5. The CoC works with organizations to create volunteer opportunities for program participants.	<input type="checkbox"/>
6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).	<input type="checkbox"/>
7. Provider organizations within the CoC have incentives for employment.	<input type="checkbox"/>
8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.	<input type="checkbox"/>

3A-6. System Performance Measures 05/31/2019
Data–HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

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3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

1. History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of previous homeless episodes	<input checked="" type="checkbox"/>
3. Unsheltered homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad credit or rental history	<input checked="" type="checkbox"/>
6. Head of Household with Mental/Physical Disability	<input checked="" type="checkbox"/>

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:

1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;

2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once

assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless. (limit 2,000 characters)

1) Family VI-SPAT is used to determine most appropriate housing intervention for families with children. CI staff help families apply for SNAP, TANF, Medicaid, & child care assistance & make service referrals. The CI housing navigator (HN) has established relationships w/ over 70 area landlords. Some readily accept families w/ children, who have a criminal background, income below 3 times rent, or poor/no rental history. Families who meet these criteria & have greatest length of time homeless are assisted first. To expedite housing search, HN networks with landlord pool & presents housing options instead of family seeking housing. HN is identifying more landlords with large units to accommodate larger families. ES case managers’ prioritize assisting w/ gathering documents needed to complete housing application. RRH & PSH case managers work closely with landlords to complete paperwork in a timely manner & city inspectors to ensure completed inspection w/in 72 hours. Family ES & RRH case managers meet biweekly w/ CI family case manager to assess & identify solutions to housing barriers & for follow up or referrals for services. HN unable to find landlords who will rent to households w/out income so CoC is exploring additional strategies to support ES case managers in assisting parents to secure employment as quickly as possible. 2) RRH case managers meet with households at least monthly to review income & service goals & identify solutions to barriers encountered in achieving goals. Referrals are made, as needed, for services that support household to remain housed. HN & RRH case managers build supportive relationships with landlords & educate them on Housing First model. Landlords have direct access to HN & RRH case managers to address problems with tenants as well as to mediate w/tenant to avoid eviction. CoC has held training & is implementing Rapid Resolution which can be a resource to help maintain housing. 3)Oversight is the responsibility of the CoCB.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or - Insured Housing.

1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.	<input checked="" type="checkbox"/>
2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.	<input type="checkbox"/>
3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.	<input checked="" type="checkbox"/>

4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.	<input type="checkbox"/>
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3B-1c. Unaccompanied Youth Experiencing Homelessness–Addressing Needs.

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

1. Unsheltered homelessness	Yes
2. Human trafficking and other forms of exploitation	Yes
3. LGBT youth homelessness	Yes
4. Exits from foster care into homelessness	Yes
5. Family reunification and community engagement	Yes
6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs	Yes

3B-1c.1. Unaccompanied Youth Experiencing Homelessness–Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)	<input checked="" type="checkbox"/>
2. Number of Previous Homeless Episodes	<input checked="" type="checkbox"/>
3. Unsheltered Homelessness	<input checked="" type="checkbox"/>
4. Criminal History	<input checked="" type="checkbox"/>
5. Bad Credit or Rental History	<input checked="" type="checkbox"/>

3B-1d. Youth Experiencing Homelessness–Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

- 1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and**
 - 2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.**
- (limit 3,000 characters)**

1) In October 2018, Iowa Homeless Youth Centers (IHYC) began operation of their Joint TH/RRH project which preserved 9 units of pregnant and parenting youth-focused family TH and supportive services in the community and created 6 new 2-bedroom units of pregnant and parenting youth-focused family RRH and supportive services. The CoCB created a homeless youth by-name-list that is reviewed at a monthly meeting to ensure all homeless youth are getting support and services. Youth Policy Institute of Iowa has begun a partnership with Juvenile Court Services, Department of Human Services and service providers to identify and engage connections for youth aging out of foster care to prevent homelessness. On behalf of the PCCoC, the City of Des Moines submitted a Youth Homeless Demonstration Program grant in May of 2019. In August, the City of Des Moines was awarded a \$1.86 million YHDP grant which will allow for the creation of new youth-focused housing and services. 2) Youth experiencing unsheltered homelessness are included in the targeted population for housing and services created by the YHDP grant. Pregnant youth experiencing unsheltered homelessness are included in the targeted population to be served by the aforementioned Joint TH-RRH project. The hours of IHYC's Youth Opportunity Center (drop-in-center) were expanded to include weekend hours for unsheltered homeless youth to be able to access supportive service on weekends.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:

- 1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;**
- 2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and**
- 3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)**

In September 2016, the CoCB implemented a policy to ensure all children and unaccompanied youth are enrolled in school, or in early childhood programs, and are connected to appropriate education related services in the community. The policy includes unaccompanied youth up to age 21 because by Iowa law a person is eligible to get a high school diploma up to age 21, and Des Moines Public Schools have reengagement programs that target people up to that age. The policy states (a) At least one staff person in a CoC or ESG-funded program be familiar with parent and student rights under the EHCY Act; (b) Within 24 hours of entering a program, parents should be assisted in enrolling their children in school; (c) Any resistance met at the neighborhood school level should be immediately reported to the district LEA; (d) Ensure that when a family or unaccompanied youth exits a HUD homeless program, the parents know their rights under the EHCY Act extend until the end of the school year; (e) At least one time per year, the CoC shall convene a meeting of district LEAs and HUD funded homeless programs to discuss education and early childhood issues. A section entitled, Collaboration with Local School Districts, is included in the PCCoC's local project application. It requires the applicant to certify that they have policies and practices that are consistent with, and do not restrict, the exercise of rights provided under subtitle B of title VII of the Act (42 U.S.C.

11432, et seq.) and other laws relating to the provision of educational and related services to individuals and families experiencing homelessness. The applicant is required to attach the policy to their application. All project applications included in our Priority Listing have such policies.

3B-1e. Collaboration–Education Services.

Applicants must describe:

- 1. the formal partnerships with:**
 - a. youth education providers;**
 - b. McKinney-Vento LEA or SEA; and**
 - c. school districts; and**

- 2. how the CoC collaborates with:**
 - a. youth education providers;**
 - b. McKinney-Vento Local LEA or SEA; and**
 - c. school districts.**

(limit 2,000 characters)

1a) Drake Head Start’s Recruitment/Governance Supervisor, the early Head Start & Head Start program serving the PCCoC’s geographic area, has attended CoCB’s Coordinated Services Council since April 2019. 1b) For the last six years, the CoCB has included a representative from Des Moines Public School District (DMPS), where the majority of homeless children in the PCCoC’s geographic area attend school. For the last two years, that person has been DMPS’ LEA. Since March 2019, the CoCB executive director (ED) has met 5 times with the SEA & state Head Start director to explore how the CoC could partner with the LEAs of local school districts & Head Start programs. 1c) Since 2016, the PCCoC & DMPS have entered into an Annual School-Community Partner Letter of Agreement to share data as well as to assess needs, service delivery, program planning & evaluation. 2a) The Recruitment/Governance Supervisor of Drake Head Start has held meetings with individual providers who serve children to discuss enrollment. 2b) As a result of the aforementioned meetings with state Head Start, SEA & ED, a meeting of Head Start staff, local district LEAs, & providers serving homeless youth was held in September 2019. The meeting laid the foundation for future coordination & increased awareness of the CoC homeless system. 2c) Local service providers work with neighborhood school liaisons in the DMPS & four suburban school districts to enroll children & youth & arrange bus transportation. As needed, they contact the district LEA to assist a family or unaccompanied youth to overcome barriers to enrollment & attendance. The neighborhood school liaison & district LEA contact CI for assistance when a family experiencing homelessness, or imminently at risk of homelessness, has been identified. Homeless service providers are invited to speak at trainings of school social workers & SUCCESS case managers (who serve at risk students) the school staff most likely to encounter homeless children & youth.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to

**inform individuals and families who become homeless of their eligibility for education services.
 (limit 2,000 characters)**

In September 2016, the CoCB implemented a policy to ensure all children and unaccompanied youth are enrolled in school, or in early childhood programs, and are connected to appropriate education related services in the community. The policy includes unaccompanied youth up to age 21 because by Iowa law a person is eligible to get a high school diploma up to age 21, and Des Moines Public Schools have reengagement programs that target people up to that age. The policy states (a) At least one staff person in a CoC or ESG-funded program be familiar with parent and student rights under the EHCY Act; (b) Within 24 hours of entering a program, parents should be assisted in enrolling their children in school; (c) Any resistance met at the neighborhood school level should be immediately reported to the district LEA; (d) Ensure that when a family or unaccompanied youth exits a HUD homeless program, the parents know their rights under the EHCY Act extend until the end of the school year; (e) At least one time per year, the CoC shall convene a meeting of district LEAs and HUD funded homeless programs to discuss education and early childhood issues. A section entitled, Collaboration with Local School Districts, is included in the PCCoC’s local project application. It requires the applicant to certify that they have policies and practices that are consistent with, and do not restrict, the exercise of rights provided under subtitle B of title VII of the Act (42 U.S.C.11432,et seq.) and other laws relating to the provision of educational and related services to individuals and families experiencing homelessness. The applicant is required to attach the policy to their application. All project applications included in our Priority Listing have such policies.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

	MOU/MOA	Other Formal Agreement
Early Childhood Providers	No	No
Head Start	No	No
Early Head Start	No	No
Child Care and Development Fund	No	No
Federal Home Visiting Program	No	No
Healthy Start	No	No
Public Pre-K	No	No
Birth to 3 years	No	No
Tribal Home Visting Program	No	No
Other: (limit 50 characters)		

3B-2. Active List of Veterans Experiencing Homelessness.

Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC. Yes

3B-2a. VA Coordination—Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness. Yes

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach. Yes

3B-3. Racial Disparity Assessment. Attachment Required.

- Applicants must:
1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or
 2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

1. People of different races or ethnicities are more likely to receive homeless assistance.	<input type="checkbox"/>
2. People of different races or ethnicities are less likely to receive homeless assistance.	<input checked="" type="checkbox"/>
3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance.	<input type="checkbox"/>
4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance.	<input checked="" type="checkbox"/>
5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance.	<input type="checkbox"/>
7. The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC’s strategy to address any racial disparities identified in its Racial Disparities Assessment:

1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC.	<input type="checkbox"/>
2. The CoC has identified the cause(s) of racial disparities in their homeless system.	<input checked="" type="checkbox"/>
3. The CoC has identified strategies to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
4. The CoC has implemented strategies to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
5. The CoC has identified resources available to reduce disparities in their homeless system.	<input checked="" type="checkbox"/>
6: The CoC did not conduct a racial disparity assessment.	<input type="checkbox"/>

4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:

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4A-1. Healthcare—Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	Yes
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

4A-1a. Mainstream Benefits.

Applicants must:

- 1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;**
- 2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;**
- 3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in**

health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.
(limit 2,000 characters)

1) PCCoC committees (Coordinated Services [CSC] & Service Council [SC]) keep programs abreast of benefit options - SNAP, SSI/SSDI, VA, TANF & substance abuse programs. Brief presentations, by public & mainstream groups, are part of continuing education. 2) All information is conveyed to the PCCoC in minutes posted on the website & emailed to committee members monthly. Informational emails are sent, as information is provided, to programs by Iowa Legal Aid whose staff member is secretary of the Directors Council. The CoCB ED sends updates about mainstream benefits to PCCoC members and sends announcements about the annual Iowa Housing Conference, hosted by the Iowa Finance Authority, & the Iowa-Nebraska Peer to Peer, hosted by the Omaha & Des Moines HUD Offices. Both meetings include workshops on accessing mainstream resources. 3) The CoCB ED has met with each managed care organization’s (MCO) representatives & referred them to homeless services providers to discuss enrollment. Representatives from 2 MCOs attend Service Council, Coordinated Services Committee &/or CoCB meetings. They assist homeless service providers with client enrollment issues. 4) CoC & ESG funded project case managers work with clients during enrollment to ensure they maintain benefits & apply for new benefits for which they may qualify. Benefits include, but are not limited to, general assistance, public housing, TANF, SNAP, Medicaid, WIC, WIOA, unemployment, state of Iowa rent rebate, SSI & SSDI. Assistance is provided to clients seeking six-month Medicaid or SNAP renewal. Clients denied benefits, often SSI or SSDI application, are assisted to appeal denial including support of SOAR-trained staff. PCCoC promotes SOAR certification for staff of funded projects by including in scoring of the local CoC project applications points for programs that have SOAR-trained staff. All projects listed in our Priority Listing have at least one SOAR-trained staff person. 5) Oversight rests with the CoCB.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition.	11
2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	11
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

4A-3. Street Outreach.

Applicants must:

1. describe the CoC’s street outreach efforts, including the methods it

uses to ensure all persons experiencing unsheltered homelessness are identified and engaged;
2. state whether the CoC’s Street Outreach covers 100 percent of the CoC’s geographic area;
3. describe how often the CoC conducts street outreach; and
4. describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance.
(limit 2,000 characters)

1) Street Outreach is conducted by three agencies: Primary Health Care, Iowa Homeless Youth Centers (IHYC) and JOPPA. Outreach includes engaging people at the Polk County Jail, on the street, at free meal sites, in camps located in sparsely populated wooded areas and in apartments occupied by multiple youth. Every known location is documented and updated by cross talk between agency staff, with law enforcement and by word of mouth from persons already engaged. IHYC has expanded the hours of the drop-in center to include weekend hours. This has increased their engagement of unsheltered unaccompanied youth who need to access services over the weekend. 2) Street Outreach is conducted over 100% of CoC’s geographic area. 3) Street outreach teams are out daily. Engagement with specific individuals occurs at least weekly and in some instances daily or multiple times a day depending on their needs and vulnerabilities. 4) Outreach staff are trained to engage people with cognitive disabilities and connect a person to CI for referrals on the spot by transporting the person (disabled and non-disabled) to CI, hospital or other services. Earlier this year, JOPPA hired a program manager who has worked with staff to ensure persons engaged are entered into HMIS and referred to CI. Non-English speaking persons will be assisted by bilingual staff or by use of Language Line services. CI maintains a contact list of other resources so that barriers to communication, such as Sign Language are eliminated. Outreach materials are produced in English and Spanish and distributed to clinics, pantries, campsites, hospitals & school SUCCESS case managers.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

	2018	2019	Difference
RRH beds available to serve all populations in the HIC	112	150	38

4A-5. Rehabilitation/Construction Costs–New Projects. No

Applicants must indicate whether any new project application the CoC ranked and submitted in its CoC Priority Listing in the FY 2019 CoC Program Competition is requesting \$200,000 or more in funding for housing rehabilitation or new construction.

4A-6. Projects Serving Homeless under Other Federal Statutes. No

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.