Polk County Continuum of Care Board
August 21st, 2017 @ 12:00 PM – 1:30 PM
River Place, 2309 Euclid Ave, Room 1A

Agenda
Welcome & Approve Agenda

5 minutes Consent items
  • July board meeting minutes, Coordinated Services Committee, Performance Committee, Directors Council, Service Council, and Staff Report

70 Minutes: Committee Items
  • Nomination Committee: Carole Bodin
    o Approve Nominations: Renee Miller and Lt. Cindy Donahue
  • Grant Committee: Kris Scheckinger-Camper
    o 2017 CoC Grant Ranking and Allocation review
      ▪ Items in process and review at September board meeting:
        Employment strategy, anti-discrimination policy, discharge planning review, and Veterans Review
    o Approve exits to permanent housing goal
    o FYI, Supportive TBRA letter for Anawim in packet
  • Youth Planning Update: Andrea Dencklau
  • Point In Time Review: Mark

15 Minutes Flying High Award and final items
  • Lunch: Sponsor is needed for July, August, and September
  • Open items/Comments:
    o Legislation response for Polk County—CoCB lead?
    o Public Housing Opening on August 28 and 29, notice in packet
    o Events: Anawim 30th year celebration on August 24th, Iowa Finance Authority Conference: September 6th to 8th in Cedar Rapids, Stand Down on September 15, 16, 17—see flyer in packet
    o September Items: CoC Grant Items, Tiny Homes, Strategic Plan Update, Operations Guide and New Board Application, Chronic Report, System level Progress: Dashboard/Scorecard questions
    o CoCB Membership: reminder, open to join

Adjourn: 1:30 PM
Next meeting: September 11th, 2017
CONTINUUM OF CARE BOARD
Monday, July 10, 2017
12:00 – 1:30 pm
Polk County River Place, Room 1A

MINUTES

Board Members Present:
Diogenes Ayala, Miah Baum, Thomas Beil, Carole Bodin, Elisabeth Buck, Eric Burmeister, Phil Delafield, Angela Dethlefs-Trettin, Russ Frazier, Jamie Gilley, Deirdre Henriquez, Matt McDermott, Valerie Miller-Coleman, Susan Osby, Kris Schechinger-Camper, Brad Spielman, Doug Stodgel

Board Members Absent:
Sam Fink, Nancy Galeazzi, Tom Jackowski, Chris Johansen, Libby Nelson, Susan Wright

Guests:
Jane Fogg, Bill Vaughn, Karen Bougher, Stephen Quirk, Shelby Ridley, Margo Miller-Ramirez, Toby O’ Berry, Sadie Gasparotto, Duncan Gallagher, Lynn McCormick, Tim Wilson, Jennie Kerger, Jan Zeteke, Melissa O’Neil, Julie Eberbach, Sarah Boese, Tim Shanahan

Staff:
Mark Phillips

Welcome
Vice-Chair Matt McDermott called the bi-annual meeting to order at 12:05 pm.

Approval of Agenda
A motion was made by Miah Baum to approve the Agenda; seconded by Eric Burmeister. Discussion/Change: Mark Phillips noted that a letter of recommendation from Home Inc will be brought into the agenda under Grant Committee. With that change, the motion, Carried.

Approval of Consent Items
A motion was made by Kris Schechinger-Camper to approve the Consent Items; seconded by Diogenes Ayala. Carried.

COMMITTEE ITEMS
Nomination Committee: Carole Bodin reported that the new board application, job description and expectations are included in the meeting packet. She encouraged everyone to review these over the next month and if there are recommendation to enhance these documents to please contact her.

A nomination for a new board member, Catherine Reaman-Gerdes, was presented. Janice Lane’s schedule has not permitted her to participate so she is recommending Catherine represent DV.
A motion was made by the Nominating Committee to approve Catherine Reaman-Gerdes as a board member; seconded by Angela Dethlefs-Trettin. Carried.

Catherine was in attendance and introduced herself and highlighted some of her background. Currently, Domestic Violence Services Supervisor at Children & Families of Iowa, she has over 25 years of experience working in the human service field, 18 of which have been providing services to individuals who were homeless and residing in a shelter setting. Catherine spoke to the group, expressing her enthusiasm about her upcoming board service.

This nomination will go before the HCC for final approval of a three-year term and puts the board at a full number of 25 people.

The term of Major Steve Waymire ends this month and although he was not present, Mark publicly thanked him for his commitment. Together he and Chief Wingert are nominating Lt Cynthia Donahue, a seasoned police officer who has been on staff for over 20 years. Mark will follow-up with her application.

Regarding the discussion that has taken place at the HCC meeting about requiring CoCB to have a Polk County address, the consensus was that as long as members are engaged and interested, this will not be necessary. Since bylaws do not state it, a vote was not necessary.

Operations Guide
Diogenes Ayala reviewed the “Communications Standards. The “Standards” are intended to guide and inform the CoC board, work group and task force meetings for continued success and professionalism. Feedback is still being sought.

Grant Committee
--NOFA: Mark announced that as of this date, the NOFA has not yet dropped.

--Letter of Interest: There were two rounds for the “Letter of Interest” process. The first round of letters received were reviewed, followed by communication with all parties who submitted. There were four applicants for Round 2. The committee suggested that three move on once the NOFA phase is open. One moved to the next stage. Mark believes the round of applications will be strong, competitive and the new process is working.

--ESG Funding Review
The amounts for 2017:
  Preliminary allocation: $309,179.00
  Final allocation: $304,561.00
  Difference: $4,618.00

A motion was made by the Grant Committee to reduce the amounts by a prorated amount by percentage of funding; seconded by Eric Burmeister. Deirdre Henriquez, Susan Osby, Doug Stodgel abstained. Motion Carried.
This will need to be approved at the July 10 City of Des Moines Council meeting.

--House of Mercy: The House of Mercy permanent supportive housing grant ends February 28, 2018. With the grant sunset, there has been dialogue with Primary Health Care and House of Mercy staff on how to protect folks regarding possible loss of service support because the program will be ending. House of Mercy consulted the City to verify that no contact amendment or change would be required if persons with lower SPDAT scores were referred through Centralized Intake for the remainder of the grant term.

Accordingly, the CoCB Grant Committee proposes “that families or individuals with lower SPDAT scores be referred as there will be fewer barriers for them to overcome in the remaining months of the grant and they will be more likely to successfully exit the program in a shorter period of time to other permanent housing.” This is a change from what our community voted on to serve the highest score first.

A motion was made by the Grant Committee to allow this change in referrals during the grant sunset to allow for greater client success; seconded by Kris Schechinger-Camper. Carried.

--Letters of Support: Two that came through the Grant Committee are the IHYC street outreach and maternity group home programs.

A motion was made by Angela Dethlefs-Trettin to approve the IHYC street outreach and maternity group home letters of support from the Continuum; seconded by Susan Osby. Carried.

Two other letters were requested from YESS for the basic center and shelter system funds.

A motion was made by Brad Spielman to approve the YESS letters of support; seconded by Deirdre Henriquez. Carried.

A recommendation was made to communicate to other local providers who qualify and competing for SAF and ESG funding and who may want to also request a letter of support. Mark will make this information available on the website.

Home Inc requested a letter of support. A motion was made by Susan Osby to approve the Home Inc letter of support; seconded by Brad Spielman. Carried.

Final Items
- The Flying High was presented to Doug Stodgel for his recent gesture to reach out so meaningfully.
- Future lunch sponsors being sought.
- The PIT is July 26 at noon to July 27 at noon. Sign up with Mark.
- Opening Doors is Nov 15, 2017, noon. Nominations are due Aug 1.
The IA Council for Homeless meeting is Aug 4, 10 - 11:30 am at IFA; Gov Reynolds is planning to be there.
August updates: dashboard/scorecard & youth programs.
CoCB Membership: to audit membership list.

Public Comments
- There was discussion shared on family shelter waiting lists.
- Request was made for an update on the Tiny Homes community dialogue.
- IFA Housing Iowa Conference, Sept 6 – 8. Opportunity to see the progress made in Cedar Rapids since 2008 flood.

Employment Conversation
What followed was Jane Fogg and Diogenes leading an excellent discussion on the workforce climate, a special outreach effort to align partners with the workforce and housing and other plans and ideas. The idea is to convene people who have resources designated to workforce employment and training and then bring the issues of how can we connect individuals who are waiting for housing and assess for housing together at the same time. The meeting is Friday, July 21.

Adjourn
With no further business to conduct, Eric Burmeister moved to adjourn at 1:25 pm; seconded by Miah Baum. Carried.

The next meeting of the Continuum of Care Board is scheduled for 12 noon to 1:30 pm, Monday, August 21, 2017 at the Polk County River Place, Room 1A.

Respectfully submitted,
Tracy Levine
Polk County Housing Trust Fund
E'shauga (PHC), Shelley (PHC), Jon (Cis), Ste (CCB)
Dan (CHH-Char), Tia (Home, Inc.), Kelley (Ameri-group)
Rosario (Amerigroup), Lim (VA), Chris (UHC)
Toby (IHC), DianeU (WDM-HS), Ted (PHC-Cl), E (ICA)

Eileen shared report. CI numbers are much higher this summer. Jon said their numbers @Cis are about the same. Dan from IHC said they are still in shelter compared to last year. Home, Inc. said Stable Families program has similar numbers, but the number of phone calls was increased.

Need to look @ lethals if only 40% of clients are getting into program they are entitled to.

Waiting lists for shelter. Shelby said wait list should be scrubbed again to ensure it is accurate.
Waitlist activity is fluid. 1368 were added to a wait list, 1437 were removed from a wait list. These #s are for Holt, not individual family members.

Huttard, Cl. Cleveland, OH & Tacoma (county) NA we have one door Cl. We will look & compare our scores & outcomes with theirs.

Toby wants to be sure the community knows unable to contact does not mean Cl didn't call etc. Cl uses all methods of contact shared during intake (ie. phone, text, email, physically looking etc.)

UtCl has employment specialist. As does Insignia. UtCl also has Housing Navigator. Mark plans to go to each of the MOs to discuss available services in Polk County.

Due diligence. PHC City. HUD does not have a definition so asking the group to adopt/law define due diligence.
as a community. HMS record at Shelter stays can now be used for homeless verification.

Kim Neal offered VA staff to accompany PTC Outreach Team on Camp Outreach weekly to help 3rd party homeless verification. (She is leaving her position the end of August so will suggest this to her).

Housing Navigator - Mark will send out Reformation 2 new committee.

No agency meeting Aug 23. First This meeting this day at 10a.
Performance Committee--MINUTES
Goodwill Café
July 27th, 2017 @ 10:00 AM – 11:30 AM
Attendees: Ehren, Mary S, Lisa, Keshia, Shelby, Leon, Lynn, and Mark

75 Minutes Reviewed

- Upstream items:
  - Legal: Keshia and Re-entry group, update?
    - A grant was not awarded that was applied for but in September there will be a tour at Mitchellville.
  - Employment: 2 meetings have been held since the July committee meeting and we will get an update in the August board meeting.

- Percent of Exits to permanent Housing discussion/set goal
  - Reported HUD FY16: Julie/Ehren to review/update numbers
    - Percent of successful exits from Street Outreach: 22%
    - Percent of successful exits from ES, TH, PH and RRH: 37%
    - Percent of successful exits and housing retention for PH: 92%
  - How can we set this goal?
    - Committee suggested: baseline goal of 5% and stretch goal of 10% for Street Outreach, ES, TH, PH, and RRH. Exits and Retention for PH the goal is to maintain or increase from this level as this percentage is very high. Motion by Leon and seconded by Lynn, reviewed by Exec Comm, Grant Comm, and goal is to adopt in the August board meeting.

- Set the definition of exit to permanent housing for community: Group discussion
  - Per the Committee: Review what Centralized Intake uses and discuss at the August Directors Council.

- Scorecard: Review 2nd Quarter progress
  - Scorecards will be reviewed in depth in August but have been emailed to agencies and discussed in August Directors Council.

- Ownership of goals, committee:
  - Review our progress/dashboard
    - Reviewed changes to Dashboard including the bed capacity and having it read over capacity in Emergency Shelters.
  - Discuss/Confirm what goals go to what committee: Where does this committee land specifically?
    - Jobs and Income Growth: Need to find placement for this work.

15 Minutes Open discussion: HUD reports as FYI, CISS and IWD going to apply for an employment grant

Adjourned: 11:20 AM
Next Meeting: August 24th, 2017
Participants:
Cynthia Latcham, Melissa O'Neil, Catherine Gerdes, Carolyn Gathright, Jackie Lloyd, Jim Cain, Kiana Hines, Leon Negar, Lynn McCormick, Julie Sleeper, Kate Polush, Toby O'Berry, Mark Phillips, Cindy Rybolt, Kim Neal, Carole Bodin, Ehren Stover-Wright, Eileen Mitchell, Gary Wickering

Call to Order:

Catherine called the meeting to order at 10:03 A.M. Introductions and agency updates, including:

DMMHA will be taking applications for the Section 8 waiting list on August 28 and 29. There will be a presentation at the Service Council meeting next week with complete information on applications and the process. On-line applications are encouraged. The public housing waiting list is always open. They are in the process of transitioning from paper to on-line for public housing.

West Des Moines Human Services has school supplies for any child residing in West Des Moines, no school limitations.

Opening Doors – Doors are available to be painted.

Anawim will be hosting a 30th anniversary event on August 24th. Full details are on Anawim's website.

Institute for Community Alliances – Gary Wickering will be taking over responsibilities for HMIS in Iowa.

Stand Down – Homeless Veterans Stand Down will be September 15-17 north of the Capitol.

CISS – Global Leadership Summit at Hope Lutheran Church on Ingersoll August 10-11. Free to anyone experiencing homelessness.

Trivia at 515 Brewing August 14th. Bring 3 rolls of paper towels or 6 rolls of toilet paper and get ½ off first beer. Toilet paper is the single largest supply item in CISS' budget.

Wine, Whiskey and Wishes September 16th at Bubba’s $50 entry. Vanessa McNeal will be speaking.

October – Critical Time training – avoiding duplication and mixed messages. More info to come.

Approval of Minutes of June 2017 meeting:

Jim moved for approval of the minutes and Leon seconded the motion. The June minutes were approved.

Scorecard Review:

Mark sent out the scorecards as revised after previous comments. If you did not receive them, let him know. If you did receive them, please contact him with any feedback and/or questions.
Performance Goals:

The performance measures committee developed proposed performance goals for the exit to permanent housing benchmark which have been sent to the COCB. Input from the Directors' Council (Provider Advisory Committee) is also sought. The proposed goals would increase the percentage of those exiting to permanent housing by 5% from the FY16 number for both Street Outreach and Emergency Shelter, Rapid Re-housing and Transitional Housing and establish a stretch goal of 10% increase. The FY16 data and goals would be:

<table>
<thead>
<tr>
<th></th>
<th>FY16</th>
<th>Goal</th>
<th>Stretch Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Outreach</td>
<td>22%</td>
<td>23.1%</td>
<td>24.2%</td>
</tr>
<tr>
<td>ES,RR,TH</td>
<td>37%</td>
<td>38.9%</td>
<td>40.7%</td>
</tr>
</tbody>
</table>

For permanent housing the goal is for retention (rather than exit to, since that is where they already are). Permanent housing retention was 92%, so the goal is to maintain or increase that. Since it is already so high, it cannot reasonably continue to increase significantly.

Leon moved that the recommendation of the proposed goals be approved. Cindy seconded. The motion passed.

Definition of Exit to Permanent Housing: The performance measure committee has identified the need to define the exit to permanent housing benchmark when the individual or family is going to live with family or friends. It is important that it is being reported consistently within our community. Coordinated Intake is currently using is the client's intention to stay more than 30 days. The group discussed if 30 days is the goal for people to be exited from many emergency shelter, then shouldn't the definition of permanent housing be greater than 30 days. Transitional housing is not permanent housing, by HUD's definition. If an exit from a shelter to transitional housing where the person/family could stay for many months is not permanent housing, it seems contradictory to consider an exit from shelter to a family member's home where the person plans to stay for 30 days as permanent. Mark will take all the comments to the performance measures committee meeting and then bring it back here and then to the COCB.

COC Grant Review Process:

8/11 Project applications due to Mark
8/17 Committee review
8/21 COCB decision
9/11 Draft of COC application complete
9/18 Comments due
9/24 Deadline to submit application to HUD

There are two things that HUD suggests COCs have that this COC currently does not. One is an Anti-Discrimination Policy. This is something that can be addressed in time for the current application cycle. Members of the group are asked to send policies from their agencies if they have one. The second item is a discharge plan document. Consensus is that there is not adequate time to develop this before 9/24 but that it will be a goal for the next grant cycle.

PCHC Directors' Council Function and Meeting Time:

Changing the regular meeting time of this group to connect with the Coordinated Services committee or another committee had been proposed at the April meeting. Notice that the topic would be discussed at the May meeting was sent to the entire membership list. Other agenda items caused the topic to be tabled at both the May and June meetings. There was not a meeting in July. After a brief discussion at this time, the consensus was reached to keep this regular meeting time.
Housing:

Mark reported that Tiny Homes was discussed and will likely be on the agenda for the September COCB meeting. Progress is being made in areas of fundraising, a Habitat Build and storage of tiny homes at a location on the south side. A single-family lot was purchased at tax sale but the acquisition of a significant amount of land remains elusive.

Other:

IFA is accepting TBRA applications until 8/16.

Catherine proposed inviting state legislators to attend a future meeting and learn about our services and challenges, similar to the June meeting with the staff person from Senator Ernst’s office. Melissa suggested that the COCB take the lead and create a legislative agenda. Mark will take this to the COCB.

The meeting adjourned at 11:21 AM

Minutes submitted by Cindy Rybolt
Polk County Housing Continuum – S.C.
Meeting Minutes for Wednesday, July 19, 2017
10:00 A.M., Polk County River Place

Participants:
Julie Bardin Hewitt, Dan Zahn, Penny Orewiler, Carolyn Gathright, Tia Hebert, Dwight Long, Julie Sleeper, Linda Meyer, Megan George, Jennie Kerger, Latoya Lewis, Theresa Coleman, Cecilia Mabiarc

Call to Order:
Julie Hewitt called the meeting to order.

Approval of Minutes of June 2017 Board meeting:
Minutes approved.

Polk County Legal Aid – Cindy Rybolt:
- Iowa Legal Aid is not a state agency, it is a non-profit
- Provide assistance for civil law matters
  - Focused on basic needs issues
  - Does not do criminal law
- Operates regional offices
- Income Guidelines
  - 125% of poverty level, special projects allow for higher incomes
- Multiple strategies for education materials
  - Website: iowalegalaid.org
  - Quarterly newsletter
  - Booklets on multiple topics
- Case types of 2016
  - 30% housing
  - 29% family
  - 12% consumer
- Community partnerships – United Way, DHS, schools
- Medical-legal partnerships – domestic violence, substandard housing, denial of public benefits
- To apply:
  - Online at iowalegalaid.org
  - Call 1-800-532-1275
  - If over age 60: 1-800-992-8161
    - Intake hours are M-F 9a-11a and 1:30p-3:30p with exception of Thursday afternoon
    - Walk-ins are welcome at any time

Topics for future meetings:
- Please contact Roberta or Julie if you have ideas!

Updates from Council Members:
- Opening Doors
  - Held on November 15th and downtown Marriot
  - Applications for nominees are due August 1st
  - Recipients get $250.00 gift card, nominating agency receives incentive

Meeting adjourned at 11:05am

Minutes submitted by Julie Bardin Hewitt
Polk County Continuum of Care Board

Contractor Report for July 2017
Jane Fogg

Centralized Intake:
- Organize, facilitate and document CI Work Team meetings, agendas, notes and communications.
  - Topics include: verification of family status, definition of due diligence, additional screenings by CI Network Partners, CI wait list, CI Network Partners MOU
  - The Work Team began to develop a list of questions to pose to VI-SPDAT creator, Iain De Jong who is presenting at the IFA conference in Sept.
- Ensure flow of information and process between CI Work Team and Coordinated Services committee

Coordinated Services:
- Preparing for CoC strategy statement to support Target measure #4, Jobs & Income Growth
  - Partnered with United Way to co-convene “Workforce Pathways for Central Iowans Experiencing Homelessness
  - Meeting held July 21st, 10 organizations participated including Iowa Workforce Development, Goodwill, Anawim, CISS, Project Iowa, E.K.Davis Center for Working Families, Central Iowa Workforce Investment Board, Centralized Intake/PHC
  - Two CoC board members actively participated plus staff
  - Discussion primarily focused on defining the population and identifying barriers to training and employment
  - Follow up mtg set for Aug 16
- Organize, facilitate and document C.S. committee meetings, agendas, notes, materials & communications
- Inform and support C.S. Committee co-chairs, underscore their role for county-wide, systems improvement and approval of modifications to the CI plan, policies and procedures
- Work with Mark and team to establish timelines for approval of changes, ensure documents are ready for Board consideration

CoC Coordination:
- Presentation to CoCB on July 10 re incorporating increasing and stabilizing income for populations served.
- Review pertinent materials from HUD and U.S. Interagency on Homelessness
- Meetings with Mark to review work plan, progress & updates
- Work with Mark and team to establish timelines for approval of changes, insure documents are ready for Board consideration
- Work with team on creation of infographics on CI
- Identify resources and learning opportunities.
- Communicate and reinforce goals and performance measures of the CoC Board
Executive Director's Report for July 2017

CoC Grant: Held Open Meeting regarding the NOFA and upcoming competition, Applications due August 11th, prepared the grant committee and work team for competition, working on overall grant application, and planning grant.

Youth Work: Multiple workgroups continue to meet, YPI will give an update at the August board meeting, and multiple representatives from Polk County will be speaking at a youth conference in September.

Mainstream: NDC engaged Anawim to complete the pro forma and now working on an investment packet to present to potential buyers (one meeting has been held with a potential buyer).

4 Walls for All: The assessment is in process and it will be presented for review in the August board meeting. The numbers below are from August 15th, 2017.

- Total: 49
- Housed: 4
- 40 +Days in Shelter: 37
- No response: 12
- No case management at time of meeting: 17
- Analysis: This is much higher due to lack of resources/beds (waiting for a grant from the 2016 CoC Grant to be under contract), places for people to go when all lifelines have been broken, and no place for individuals to go that could receive system level care and not just shelter.
  - Attendees: CAP, CISS, Anawim, IHYC, Joppa, CoCB

Committees/Meetings attended: Attended, led or participated in the following meetings—Board, NAEH Conference in DC, centralized intake work team, performance committee, coordinated services, youth committee meetings, directors council, grant committee, Point In Time planning meetings/finalizing, nomination committee, Youth planning meetings, multiple meetings regarding the CoC competition process, attended a non-profit luncheon held by Community Foundation/PCHTF, spoke at a church, employment meetings, and staffing/contractor meetings.
Nomination Committee—MINUTES
August 15th, 2017 via email
Attendees: Jamie, Carole, Susie, and Mark

Reviewed Board Applications

- Lt. Cindy Donahue
- Renee Miller
- Board Applications: all approved to be reviewed and approved in August HCC and CoCB meetings
Polk County Continuum of Care Board
Nomination Form

The Homeless Coordinating Council is seeking nominations of individuals to serve on the Polk County Continuum of Care Board (CoCB), the governing body for planning and carrying out the responsibilities of meeting the goals of ending and preventing homelessness in Polk County. Interested persons may submit nominations of themselves or other candidates who represent one or more stakeholder constituencies to the Polk County Continuum of Care Board. Directors of the Continuum of Care Board are appointed by the Homeless Coordinating Council for three-year terms.

The CoCB is comprised of 25 directors who represent various constituency groups in support of the community goal of elimination of homelessness. The CoCB seeks directors to commit to monthly board meetings. Any CoCB director must identify any actual or perceived conflicts of interest and abstain from speaking, participating, in discussion or voting on any issue in which they have conflict. No CoC member or CoCB director may participate in or influence discussion or resulting decisions concerning the award of a grant or other financial benefits to the organization that the director is associated with.

Please submit this Nomination Form to the Polk County Continuum of Care Board Nominating Committee as directed accordingly. Please provide the following information regarding the individual being nominated for this appointment.

Name: Lt. Cindy Danaher
Organization:
Mailing address:
Phone Work: Cell:
Email address:

Stakeholder Constituencies:
Please check one or more of the following subpopulations that individual represents

- Mental Health
- Veteran
- Housing Developer
- Private Landlord
- Housing/Service Provider
- Domestic Violence
- Youth Services Provider
- Philanthropic organization
- *Consumer or formerly homeless

Faith Community
Health Care System
Mainstream System
Education
Law Enforcement
Legal Services
Workforce
Substance Abuse

As a consumer, an individual must have personally experienced homelessness, not as a volunteer or employee working with homeless people.
Please check all that apply:
- Local government agency (specify)
- Public Housing Authority (specify)
- Non-profit Organization (specify)
- Business/Business Association (specify)
- Other organization with interest in homelessness (specify):  **Law Enforcement**
  (e.g. law enforcement, hospital, funder, etc.)

**Information on the nominee**
Please indicate the nominee's role within a category of stakeholder constituency:
- X Represents as a professional engaged in a field of work
- Represents through active leadership of a group whose mission aligns
- Represents a consumer or has experienced homelessness
- Has a strong interest in this work

Please provide any additional information that will enhance the work of the Continuum of Care Board, including affiliations with board or organizations, professional or personal experience related to homelessness, health, mental health, substance abuse, disability or related issues:
Polk County Continuum of Care
Board Director Application

Instructions: Potential Polk County Continuum of Care Board (CoCB) board directors are asked to answer the following questions for consideration and possible appointment to the CoCB Board of Directors. Please keep your answers brief and informative. Your interest in CoCB board membership is greatly appreciated.

Please attach your resume to this application. You are asked to submit your answers to the following questions to CoCB Executive Director Mark K Phillips via email at m.phillips@pcchsa.org no later than XXXXXX. Board director candidates deemed qualified will be contacted for purpose of scheduling an in-person interview. Those with questions regarding either the CoCB board or this application should contact CoCB Executive Director Mark K Phillips at the email address listed above.

Name: Andy Donahue
Professional and/or Volunteer Affiliation: Des Moines Police Department
Address: 25 East 1st Street, Des Moines, IA 50309
Email: cmdonahue@dm.gov
Phone: 515-283-4873
Preferred Method of Contact (Email or Phone): EMAIL

1. What makes CoCB's mission meaningful to you? I enjoy assisting individuals & hold a personal stake in the treatment & assistance of homeless individuals.

2. What are some of your prior board and/or leadership experiences? I have been a Sergeant in Charge of a handful of employees for approximately 10 yrs and have been a Lieutenant in Charge of a shift of employees (approx 20 employees).

3. What skills, connections, resources, and expertise do you have to offer and are willing to share on behalf of CoCB? With my experience in law enforcement I have met & assisted several homeless individuals & came into contact with numerous homeless individuals on a routine basis. I have knowledge of where these individuals live (homeless camps), homeless shelters, & where they eat as well.

4. Do you have any personal or professional aspirations that could be enhanced by CoCB board service? Participation with the PCCOF Cares Program will assist me in gaining additional knowledge with the homelessness problem & ways I can assist in solving the problem. The experience gained by participating in the PCCOF Cares Program will assist CoCB Board App/Job Description.

Me in becoming a well-rounded supervisor within the Police Dept.
5. Are you willing to become an individual CoCB member?
   Yes

6. What motivates you as a volunteer?
   The chance to help others is rewarding.
Polk County Continuum of Care Board
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Please submit this Nomination Form to the Polk County Continuum of Care Board Nominating Committee as directed accordingly. Please provide the following information regarding the individual being nominated for this appointment.

Name: Renée Miller
Organization: United Way of Central Iowa
Mailing address: 1111 9th Street, Suite 100, Des Moines, IA 50314
Phone Work: 515-246-6549    Cell: 515-423-4883
Email address: rmiller@unitedwaydm.org

Stakeholder Constituencies:
Please check one or more of the following subpopulations that individual represents

____ Mental Health
____ Veteran
____ Housing Developer
____ Private Landlord
____ Housing/Service Provider
____ Domestic Violence
____ Youth Services Provider
____ Philanthropic organization
____ Consumer or formerly homeless

*As a consumer, an individual must have personally experienced homelessness, not as a volunteer or employee working with homeless people.
Please check all that apply:

- Local government agency (specify)
- Public Housing Authority (specify)
- Non-profit Organization (specify) United Way of Central Iowa
- Business/Business Association (specify)
- Other organization with interest in homelessness (specify): (e.g. law enforcement, hospital, funder, etc.)

Information on the nominee

Please indicate the nominee's role within a category of stakeholder constituency:

- Represents as a professional engaged in a field of work
- Represents through active leadership of a group whose mission aligns
- Represents a consumer or has experienced homelessness
- Has a strong interest in this work

Please provide any additional information that will enhance the work of the Continuum of Care Board, including affiliations with board or organizations, professional or personal experience related to homelessness, health, mental health, substance abuse, disability or related issues:

I have both a personal passion for this work as well as a professional leadership role in an organization whose mission aligns with that of the CoCB. I have extensive experience working with individuals who have multiple barriers – including homelessness, mental health, substance abuse and disability related issues.

I have worked in a leadership role with United Way for the past 4 years as both a Community Impact Officer for two of our priority areas – Income (financial stability) and Essential Needs (safety net programs) and most recently transitioned to the Chief Community Impact Officer with responsibility for our collective community impact work and investments in Education, Income, Health and Essential Needs. Prior to my work with United Way – I spent several years in post-secondary education and state government where I focused on adult basic education and workforce development, leading programs and large delivery systems for individuals with multiple barriers to education and employment.

Additionally, I have a Master's degree in Counseling and Human Resource Development and practiced as a clinical mental health therapist in both a community-based organization setting and within a large healthcare system.
CoCB Grant Committee
July 25th, 2017
11:00 PM – 12:00 PM
River Place Conference Room 3 - Polk County Health Services
Attendees: Angie DT, Susie, Chris, Lisa, Matt, Corinne, Jim, and Mark

Agenda
Welcome

60 Minutes 2017 NOFA
• Timeline:
  o Open meeting August 25th from 9.30 AM to 11.00 AM
  o Project Applications due: August 11th at noon
  o Grant Committee to review and decide allocations: August 17th from 8.30 AM to 12.30 PM
  o August 21st: HCC mtg at 10.00 AM and CoCB board meeting at noon, room 1A
  o September 11th: DSM City Council to approve CoC Funding allocations
  o September 11th to September 18th: CoC Application posted on our website for public comment
  o Submit CoC Grant by September 26th
• Overview of this year’s competition
• Changes from 2016
• Application review:
  o Budget discussion and communicate to applicants (this has been done in email on July 25th with applications).
  o Mark to communicate to applicants that 0 points will be awarded if questions are not answered and encourage applicants to ask questions rather than leaving blank (this was done in the same email).
• Priorities will be a Point of Information in the August board packet referencing the additional of new project types in the 2017 CoC NOFA:
  o DedicatedPlus
  o TH/RRH
  o Expansion
• Exits to permanent destination measurement for 2017 CoC Cycle
  o Committee confirmed the Performance Committee to set this benchmark and the Executive Committee to finalize. Then provide this information to the applicants on August 4th regarding the setting of the benchmark and that it will be reviewed in coming year.

Next meeting: August 17th for CoC application review
Committee meeting: September 26th, 2017

Adjourned: 12:10 PM
## 2017 Continuum of Care Funding Allocation

### Tier 1

<table>
<thead>
<tr>
<th>Rank</th>
<th>Applicant Name</th>
<th>Project Name</th>
<th>Project Type</th>
<th>Score</th>
<th>2017 Request</th>
<th>2017 Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Iowa for Community Alliances</td>
<td>ICA</td>
<td>HMIS</td>
<td>100.00%</td>
<td>$108,419</td>
<td>$108,419</td>
</tr>
<tr>
<td>2</td>
<td>Iowa Homeless Youth Center</td>
<td>HYC - Youth**</td>
<td>Rapid Rehousing</td>
<td>91.13%</td>
<td>$262,889</td>
<td>$155,706</td>
</tr>
<tr>
<td>3</td>
<td>Primary Health Care</td>
<td>PHC - Families</td>
<td>Rapid Rehousing</td>
<td>88.30%</td>
<td>$199,500</td>
<td>$199,500</td>
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<tr>
<td>4</td>
<td>Anawinn</td>
<td>Anawinn - Housing Opp Pgm I</td>
<td>Permanent Supportive Housing</td>
<td>87.74%</td>
<td>$430,305</td>
<td>$430,305</td>
</tr>
<tr>
<td>5</td>
<td>Anawinn</td>
<td>Anawinn - HOP II**</td>
<td>Permanent Supportive Housing</td>
<td>86.64%</td>
<td>$324,146</td>
<td>$324,146</td>
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<tr>
<td>6</td>
<td>Primary Health Care</td>
<td>PHC - Singles</td>
<td>Rapid Rehousing</td>
<td>85.75%</td>
<td>$79,119</td>
<td>$79,119</td>
</tr>
<tr>
<td>7</td>
<td>West Des Moines Human Service</td>
<td>WDSM - Families</td>
<td>Rapid Rehousing</td>
<td>82.64%</td>
<td>$103,816</td>
<td>$103,816</td>
</tr>
<tr>
<td>8</td>
<td>Anawinn</td>
<td>Anawinn Shelter + Care I</td>
<td>Permanent Supportive Housing</td>
<td>82.64%</td>
<td>$912,911</td>
<td>$912,911</td>
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<tr>
<td>9</td>
<td>Anawinn</td>
<td>Anawinn - Homeless to Housing</td>
<td>Permanent Supportive Housing</td>
<td>77.17%</td>
<td>$211,016</td>
<td>$211,016</td>
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<tr>
<td>10</td>
<td>Iowa Homeless Youth Center</td>
<td>HYC - &quot;TH &amp; RRH&quot;</td>
<td>Transitional Housing &amp; Rapid Rehousing</td>
<td>98.87%</td>
<td>$296,229</td>
<td>$296,229</td>
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<tr>
<td>11</td>
<td>Primary Health Care</td>
<td>PHC - CI***</td>
<td>Supportive Services</td>
<td>98.58%</td>
<td>$22,643</td>
<td>$22,643</td>
</tr>
</tbody>
</table>

**Tier 1 Total Funding** $3,135,521

### Tier 2/Bonus

<table>
<thead>
<tr>
<th>Rank</th>
<th>Applicant Name</th>
<th>Project Name</th>
<th>Project Type</th>
<th>Score</th>
<th>2017 Request</th>
<th>2017 Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>Primary Health Care</td>
<td>PHC - CI***</td>
<td>Supportive Services</td>
<td>98.58%</td>
<td>$125,239</td>
<td>$125,239</td>
</tr>
<tr>
<td>12</td>
<td>Primary Health Care</td>
<td>PHC - Singles &amp; Families***</td>
<td>Rapid Rehousing</td>
<td>98.87%</td>
<td>$171,341</td>
<td>$171,341</td>
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<tr>
<td>13</td>
<td>West Des Moines Human Service</td>
<td>WDSM - Families***</td>
<td>Rapid Rehousing</td>
<td>86.64%</td>
<td>$103,700</td>
<td>$103,700</td>
</tr>
</tbody>
</table>

**Tier 2 Total** $400,289

**Tier 1 & 2 total funding** $3,535,801

**CoC Planning Project** $100,070

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*CoC Planning Grant not ranked

**2016 applications that were awarded funds but the programs have not started as they do not have a contract with HMIS.

**2017 New Projects

**NOTE 1:** Project "HYC - Youth" (#52) was submitted as a renewal and an expansion in one application. The "2017 Funding" level has been reduced to the amount of the renewal ($155,706) because the expansion should have been submitted as a separate new project application per the 2017 CoC Program Guidance NOW-1 (Section 11.B4., p. 12 of 65)

**NOTE 2:** Project "PHC,CI" (#41) is ranked out of service order due to reordering between Tier 1 and Tier 2. The project "PHC-Singles & Families", which scored ahead of it, could not operate on the remaining Tier 1 balance of $22,643 if the Tier 2 portion wasn't funded. Therefore, it was skipped over to the next highest ranked project, PHC,CI.
August 8th, 2017

Cynthia Latcham, Director of Programs & Services
Anawim Housing
1171 7th Street, Suite 1
Des Moines, IA 50314

Dear Cynthia:

I am pleased to write this letter in support of the Anawim Housing Tenant-Based Rental Assistance (TBRA) grant application to Iowa Finance Authority. Anawim’s TBRA program will focus on providing rental assistance to the hardest to serve homeless population in Polk County.

The mission of the Polk County Continuum of Care Board is to end homelessness in Polk County by marshalling community resources and facilitating and managing effective partnerships focused on providing services, supports and solutions to create a safe home for everyone. We recognize the need for services and housing for our homeless population and believe in the work of Anawim Housing. Anawim Housing’s experience and resources to provide these services to our homeless population is top notch in our community.

The collaborations formed between this agency and other agencies here in Polk County have been highly successful at making a difference in the lives of our homeless. I wish you the best of luck with this application and look forward to continued involvement with your program in the future.

Sincerely,

Mark K Phillips, Executive Director
Polk County Continuum of Care Board
Polk County Plan to End and Prevent Youth Homelessness
August 21, 2017

Background:
In March 2017, Iowa Homeless Youth Centers (IHYC) was awarded funding from Mid-Iowa Health Foundation to create a plan to end and prevent youth homelessness in Polk County. IHYC subcontracted with the Youth Policy Institute of Iowa (YPII) to lead the planning process. The Polk County Continuum of Care Board provides significant support and guidance to this effort.

Currently, YPII is convening community partners including youth, private and public organizations, and community members to analyze data, research best practices, identify strategies, and draft the community plan to be completed by December 2017.

Highlights:
Early in the planning process, stakeholders identified overarching principles/philosophies to guide the planning process: youth driven, housing first approach, harm-reduction, trauma informed, and positive youth development. Stakeholders also identified four main topics—which were then developed into work groups—to be addressed in the plan: prevention, communications, data and assessment, and housing and services. Together with the Youth Advisory Board, these four groups meet monthly to identify community strengths and gaps and develop goals and strategies to be included in the plan. Each group has met at least three times with over 30 participants involved.

Youth Advisory Board: Our Voice Our Choice:
Through regular meetings and conversations with more than twenty youth, board members have identified their priorities for the homeless plan. These include:
- Safe places to sleep for everyone
- Mentors who can relate to their experiences
- Respect
- Opportunities to develop skills, strengths, and relationships
- Safety from violence and sexual assault
- People who truly listen and follow through

Initial Major Findings:
- Youth in emergency shelter have high rates of victimization including physical assault, sexual assault, domestic violence, and bullying. Majority have experienced more than one type of victimization
- Family conflict is a major cause of homelessness among youth and there are limited interventions available or accessible to youth and families to address these situations and resulting trauma
- There are few housing options available in our community that meet needs of developing youth—particularly true for youth who are most vulnerable
- Young people are exiting formal systems without permanency or adequate positive adult connections and support, or a realistic and reliable plan for housing and employment.

Next steps:
Each work group is exploring strategies that address the community gaps and barriers to safe and stable housing. A draft of the community plan will be available in late September.

Respectfully Submitted by: Andrea P. Dencklau, Youth Policy Institute of Iowa, 8/21/17
2017 Summer Point In Time Summary (PIT):

Numbers from the Past:
- Summer 2016 PIT: 737
- Winter 2017 PIT: 676
- Summer 2017 PIT: 665, decrease of 72 people from Summer 2016 PIT and a 11 person decrease since the Winter PIT.
- 2020 Goal is 464: We are 201 people away from this or an average decrease of 67 people/year.

Analysis: What is the summer count telling us from a number perspective?
- Down 72 people
  - As mentioned in past the loss of beds will decrease the count and the change can be related but not the entire reason.
  - Centralized Intake is hitting its stride and it is being embraced.
  - Prioritization
  - Funding
  - Landlord engagement
  - Positive progress but not done.
  - Increase of unsheltered from 74 to 99.

  - Mild Summer
  - Winter count at CISS was 214 and summer was at 190, a change of 24 that would put us just about same level as last summer. It is higher than our Winter PIT but weather does play a role and bed access has filled up since January.
  - Lack of places/affordable housing for people to find shelter when what they need is a place that can provide a system of support rather than an emergency shelter that can’t provide that level of care.

<table>
<thead>
<tr>
<th>PIT Comparison: 2016 vs 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
</tr>
<tr>
<td>------</td>
</tr>
<tr>
<td>ES</td>
</tr>
<tr>
<td>TH</td>
</tr>
<tr>
<td>Unsheltered</td>
</tr>
<tr>
<td>Total</td>
</tr>
</tbody>
</table>

How many intakes were completed in the first 6 months in 2016 vs 2017?

<table>
<thead>
<tr>
<th>Intakes Completed by CI from January - June</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
</tr>
<tr>
<td>------</td>
</tr>
<tr>
<td>Singles</td>
</tr>
<tr>
<td>Families</td>
</tr>
<tr>
<td>Total</td>
</tr>
</tbody>
</table>
### Provisional Point in Time

#### Households w/Adult & Child

<table>
<thead>
<tr>
<th></th>
<th>Emergency</th>
<th>Transitional</th>
<th>Sheltered</th>
<th>Street Count</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households</td>
<td>33</td>
<td>13</td>
<td>46</td>
<td>2</td>
<td>48</td>
</tr>
<tr>
<td>Persons (Adults and Children)</td>
<td>101</td>
<td>30</td>
<td>131</td>
<td>6</td>
<td>137</td>
</tr>
<tr>
<td>Persons (Under Age 18)</td>
<td>63</td>
<td>17</td>
<td>80</td>
<td>3</td>
<td>83</td>
</tr>
<tr>
<td>Persons (Age 18-24)</td>
<td>9</td>
<td>7</td>
<td>16</td>
<td>0</td>
<td>16</td>
</tr>
<tr>
<td>Persons (Age 25 &amp; Over)</td>
<td>29</td>
<td>6</td>
<td>35</td>
<td>3</td>
<td>38</td>
</tr>
<tr>
<td>Null Age</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Veterans</td>
<td>2</td>
<td>1</td>
<td>3</td>
<td>0</td>
<td>3</td>
</tr>
</tbody>
</table>

#### Households w/o Children

<table>
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<tr>
<th></th>
<th>Emergency</th>
<th>Transitional</th>
<th>Sheltered</th>
<th>Street Count</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households</td>
<td>279</td>
<td>156</td>
<td>435</td>
<td>83</td>
<td>518</td>
</tr>
<tr>
<td>Persons (Age 18-24)</td>
<td>32</td>
<td>18</td>
<td>50</td>
<td>10</td>
<td>60</td>
</tr>
<tr>
<td>Persons (Age 25 &amp; Over)</td>
<td>245</td>
<td>138</td>
<td>383</td>
<td>81</td>
<td>464</td>
</tr>
<tr>
<td>Null Age</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Veterans</td>
<td>33</td>
<td>50</td>
<td>83</td>
<td>14</td>
<td>97</td>
</tr>
</tbody>
</table>

#### HH Only Children (<18)

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<tr>
<th></th>
<th>Emergency</th>
<th>Transitional</th>
<th>Sheltered</th>
<th>Street Count</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Persons (Under Age 18)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### Total Number of Persons

<table>
<thead>
<tr>
<th></th>
<th>2016 Summer PIT Totals</th>
<th>Disabled Adults</th>
<th>Chronically Homeless*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>380 186 566 99 665</td>
<td>390 273 663 74 737</td>
<td>35 33 68</td>
</tr>
</tbody>
</table>

#### Disabled Adults

- Adults with a Serious Mental Illness: 23 24 47 38 85
- Adults with a Substance Use Disorder: 23 31 54 18 72
- Adults with HIV/AIDS: 0 0 0 0 0
- Domestic Violence Survivor: 66 31 99 25 124

#### Chronically Homeless*

- Chronically Homeless Individuals: 35
- Chronically Homeless Families: 0
- Persons in Chronically Homeless Families: 0 10 10
<table>
<thead>
<tr>
<th>Program Type</th>
<th>Providers Reporting Information in this Report</th>
<th>Clients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency</td>
<td>Children and Families of Iowa</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>CISS</td>
<td>190</td>
</tr>
<tr>
<td></td>
<td>CISS Weather Amnesty</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Primary Healthcare Hotel Vouchers</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Family Promise of Greater Des Moines</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Hope Ministries - Bethel Mission</td>
<td>65</td>
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<tr>
<td></td>
<td>Hope Ministries - Center for Women and Children</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>IHYC - Buchanan Shelter Bed</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>IHYC - Lighthouse Shelter Bed</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>New Directions Shelter</td>
<td>29</td>
</tr>
<tr>
<td></td>
<td>St. Joseph's Family Shelter</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td><strong>Subtotal</strong></td>
<td><strong>380</strong></td>
</tr>
<tr>
<td>Transitional</td>
<td>180 Degrees Grant-Per-Diem (GPD)</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>Beacon of Life</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td>CISS GPD Veteran’s Program</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td>CISS VA Contract Residential</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Hope Ministries – Bethel Long-Term Recovery</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>Hope Ministries - Center for Women and Children</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>Hope Ministries - Door of Faith</td>
<td>54</td>
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<tr>
<td></td>
<td>IHYC - Buchanan Transitional Living Program</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>IHYC - Lighthouse</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Project Together</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td><strong>Subtotal</strong></td>
<td><strong>186</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Subtotal</strong></td>
<td><strong>99</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>666</strong></td>
</tr>
</tbody>
</table>
Official public notice is hereby given that the City of Des Moines, Iowa, Municipal Housing Agency (DMMHA) will OPEN the waiting list for the Housing Choice Voucher rental assistance program beginning MONDAY, AUGUST 28, 2017 at 8:00 a.m. Central Standard Time through TUESDAY, AUGUST 29, 2017 at 5:00 p.m. Central Standard Time.

Pre-applications will ONLY be available ON-LINE at DMMHA.apply4housing.com. You can access the web-site from any computer that has internet access. Pre-applications will NOT be available on-line until 8:00 a.m. Central Standard Time on August 28, 2017, and will NOT be available on-line after 5:00 p.m. Central Standard Time on August 29, 2017.

In order to apply you will need to have with you the names (as they appear on the social security cards), social security numbers and dates of birth for all household members. If you do not have this information, you will not be able to complete the pre-application. NOTE: If you were never issued a social security number by the Social Security Administration, or you do not have access to the internet by any other means, you will need to come to Polk County River Place, 2309 Euclid Avenue, Des Moines, IA 50310 – ROOM 3A on August 28 or August 29, 2017 between the hours of 8:00 a.m. and 4:30 p.m. Central Standard Time.

IMPORTANT – READ CAREFULLY – ONCE YOU HAVE COMPLETED THE PRE-APPLICATION ON-LINE YOU WILL GET A CONFIRMATION PAGE STATING YOUR APPLICATION WAS SUCCESSFULLY SUBMITTED ALONG WITH A CONFIRMATION NUMBER. IF YOU DO NOT GET A CONFIRMATION PAGE AND CONFIRMATION NUMBER, YOUR APPLICATION WAS NOT COMPLETED SUCCESSFULLY AND WILL NOT BE PROCESSED.

Due to the high level of interest in the Housing Choice Voucher program, the DMMHA will use a random lottery system to select 2500 names from all pre-applications submitted and those selected pre-applications will be placed on the waiting list. Submitting a pre-application on-line and receiving a confirmation page does not guarantee placement on the waiting list, approval of the pre-application or application, or admission into the program.

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact (515) 323-8950. A TDD machine is available at (515) 323-8950. The DMMHA also offers the Language Line for applicants needing interpretation services.
ATTENTION:
ALL MILITARY VETERANS
WHO ARE HOMELESS OR AT
RISK OF HOMELESSNESS

HOMELESS
VETERANS
STAND DOWN
STARTING FRIDAY, SEPTEMBER 15, 2017 AT 5PM
ENDING SUNDAY, SEPTEMBER 17, 2017 AT 12 NOON
Old Des Moines General Hospital Location between:
Des Moines St. and E 12th

NEED A RIDE?? During Stand Down operating hours, you may contact 515-326-4696

SUPPORT SERVICES OFFERED:
Meals & Clothing    Legal Information    Haircuts
Dental              VA Claims           Medical Screenings
*Employment Assistance  Vet Center     Military Chaplains

*Please bring resume.

FOR MORE INFORMATION, CONTACT: PAULETTE, 619-952-3194

Sponsored by: AMVETS, American Legion, DAV and VFW