Performance Committee
Goodwill Café
July 27th, 2017 @ 10:00 AM – 11:30 AM
Attendees:

75 Minutes Review

- Upstream items:
  - Legal: Keshia and Re-entry group, update?
  - Employment: Update from July 21st meeting
- Percent of Exits to permanent Housing discussion/set goal
  - Reported HUD FY16: Julie/Ehren to review/update numbers
    - Percent of successful exits from Street Outreach: 22%
    - Percent of successful exits from ES, TH, PH and RRH: 37%
    - Percent of successful exits and housing retention for PH: 92%
  - How can we set this goal? Increase by certain percentage each year for each program type or set a goal to get to for each program type. These are examples for the committee to start with.
- Set the definition of exit to permanent housing for community: Group discussion
- Scorecard: Review 2nd Quarter progress
- Ownership of goals, committee:
  - Review our progress/dashboard
  - Discuss/Confirm what goals go to what committee: Where does this committee land specifically?
    - PIT: Directors Council, Coordinated Services
    - Length of Time: Directors Council, Coordinated Services
    - Returns to homelessness: All agencies
    - Jobs and Income Growth: ????
    - Reduction of first time homelessness: All agencies
    - Affordable Housing: Housing Committee

15 Minutes Open discussion: HUD reports as FYI

Adjourn: 11:30 AM
Next Meeting: August 24th, 2017
Polk County Continuum of Care - Performance Measure Dashboard

Decrease Length of Time Persons Remain Homeless

HUD System Performance Measure 1
CoC Goal: Annual 10% reduction in each measure.

<table>
<thead>
<tr>
<th>Annual Results Reported to HUD</th>
<th>Measure 1.1</th>
<th>Measure 1.2</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>ES Avg Days</td>
<td>ES Median</td>
</tr>
<tr>
<td>10/1/2014-9/30/2015</td>
<td>39</td>
<td>23</td>
</tr>
<tr>
<td>2015-2016 Goal</td>
<td>&lt;=35</td>
<td>&lt;=21</td>
</tr>
<tr>
<td>10/1/2015-9/30/2016</td>
<td>41</td>
<td>22</td>
</tr>
<tr>
<td>2016-2017 Goal</td>
<td>&lt;=37</td>
<td>&lt;=20</td>
</tr>
</tbody>
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Monthly Trend: Average Length of Stay (LOS) for Leavers and Stayers
Leavers exited during the month, Stayers remain on the last day.

Decrease Returns to Homelessness by Persons who Exit to Permanent Destinations

HUD System Performance Measure 2
CoC Goal: <=10% within 6 months, <=20% within 2 years.

<table>
<thead>
<tr>
<th>Annual Results Reported to HUD</th>
<th>Percentage returning to homelessness within:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>&lt; 6 months</td>
</tr>
<tr>
<td>10/1/2014-9/30/2015</td>
<td>15%</td>
</tr>
<tr>
<td>10/1/2015-9/30/2016</td>
<td>12%</td>
</tr>
</tbody>
</table>

Monthly Trend: Persons Exiting to Permanent Destinations who Returned to Homelessness Within 6 Months
Includes exits from ES, TH, street outreach, and permanent housing for formerly homeless.

Polk County Continuum of Care - Performance Measure Dashboard

Decrease Point-in-Time (PIT) Count  (*Half by 2020 = 464)
HUD System Performance Measure 3.1

Decrease Annual Number of Homeless Persons
HUD System Performance Measure 3.2  (*Half by 2020 = 1,826)

Increase Exits to Permanent Housing
HUD System Performance Measure 7b.1


Key: ES = Emergency Shelter, TH = Transitional Housing.
Polk County Continuum of Care - Homeless Population Dashboard

Monthly Number of Homeless Persons Served

Number of Persons in Emergency Shelter

Month-End Target Population Counts

Current Providers included in HMIS data:

Emergency Shelter: Beacon of Life emergency bed, Central Iowa Shelter & Services, Family Promise of Greater Des Moines, Hope Ministries Men's Emergency Shelter, Iowa Homeless Youth Centers emergency beds, New Directions Shelter, Primary Health Care motel voucher project, St. Joseph's Family Shelter.

Transitional Housing: 180 Degrees VA project, Beacon of Life, Central Iowa Shelter & Services VA projects, Hope Ministries Men's Long-term Recovery, House of Mercy Project Together (removed from report as of 9/1/2016), Iowa Homeless Youth Centers Buchanan and Lighthouse, West Des Moines Human Services, YMCA VA project.

Permanent Supportive Housing: Anawim Housing, House of Mercy Capitol Park, HUD VA Supportive Housing for Singles, YMCA.

Other Permanent Housing: The Home Connection.

Rapid Rehousing: Anawim Housing, Central Iowa Shelter & Services, Primary Health Care.

Includes HMIS projects only. Hope Ministries data gap: 5/14-9/15.
Chronic Homeless: (Effective January 2016) A "chronically homeless" individual is defined to mean a homeless individual with a disability who lives either in a place not meant for human habitation, a safe haven, or in an emergency shelter, or in an institutional care facility if the individual has been living in the facility for fewer than 90 days and had been living in a place not meant for human habitation, a safe haven, or in an emergency shelter immediately before entering the institutional care facility. In order to meet the "chronically homeless" definition, the individual also must have been living as described above continuously for at least 12 months, or on at least four separate occasions in the last 3 years, where the combined occasions total a length of time of at least 12 months. Each period separating the occasions must include at least 7 nights of living in a situation other than a place not meant for human habitation, in an emergency shelter, or in a safe haven. Chronically homeless families are families with adult heads of household who meet the definition of a chronically homeless individual. If there is no adult in the family, the family would still be considered chronically homeless if a minor head of household meets all the criteria of a chronically homeless individual. A chronically homeless family includes those whose composition has fluctuated while the head of household has been homeless.


LOS: Length of Stay. Number of days spent in a homeless project.

Permanent Destination/Permanent Housing: For measures 2 and 7b.1, exit to permanent destination/permanent housing is determined by the answer to the HUD-required data element called "Destination." Destination choices that are counted as permanent placements are: Owned by client, no ongoing housing subsidy. Owned by client, with ongoing housing subsidy. Permanent housing for formerly homeless persons. Rental by client, no ongoing housing subsidy. Rental by client, with GPD TIP housing subsidy. Rental by client, with other ongoing housing subsidy. Rental by client, with other ongoing housing subsidy. Rental by client, with VASH housing subsidy. Staying or living with family, permanent tenure. Staying or living with friends, permanent tenure. Moved from one HOPWA funded project to HOPWA PH.

Unsheltered: Sleeping in a place not meant for human habitation.